2012 Award Winners

The Quality of Service Council annually recognizes individuals who have distinguished themselves amongst the Stetson community within the following categories.

**Adapter of the Year** - A flexible individual who adjusts quickly and readily to changes within the department due to evolving technology, new schedules, or other job responsibilities.

  *Justin Dees* - *Supervisor - Grounds/Pest Control – Facilities Management*

**Communicator of the Year** - An individual who is able to convey information in such a clear manner that it is satisfactorily received by all segments of the Stetson Community.

  *Christopher Kandus* – *VP Campus Life and Student Success – Campus Life and Student Success*

**Mentor of the Year** - An admired individual, who has supported, guided and encouraged others with their careers at Stetson.

  *Lua Hancock* – *Assistant Provost for Student Success – Campus Life and Student Success*

**Money Saver of the Year** - An individual who has effectively reduced costs for his/her department or the University.

  *Ben Falter* – *Executive Director of Housing & Residential Life and Office Community Standards*

**Morale Builder of the Year** - A positive individual who consistently boosts the spirits of others with friendliness, enthusiasm and encouragement.

  *Nenita Ketcham* – *Night Custodian - Facilities Management*

**Problem Solver of the Year** - A solution finder; the co-worker people call when something goes wrong, or when they have a question or situation for which they don't have an answer.

  *Terri Richards* – *Registrar – Registrar’s Office*

**P.A.R. Award** - An individual who embodies the three characteristics of this award-Professionalism, Attitude and Reliability.

  *Leslie Perkins* – *Production Coordinator - University Marketing*

**Volunteer of the Year** - An individual whose passion and actions exemplify commitment to service of others.

  *Donna Nassick* – *Administrative Assistant to VP – University Marketing*

**Extra Mile Award** - An individual who goes beyond their job description to help others when needed without complaint or expectation.

  *Debra Jones* – *Financial Aid Specialist – Financial Aid*

**Spirit of Stetson** - Chosen by council as the one employee that represents Stetson.

  *Lena Will* – *Campus Visit Coordinator – Office of Admission*