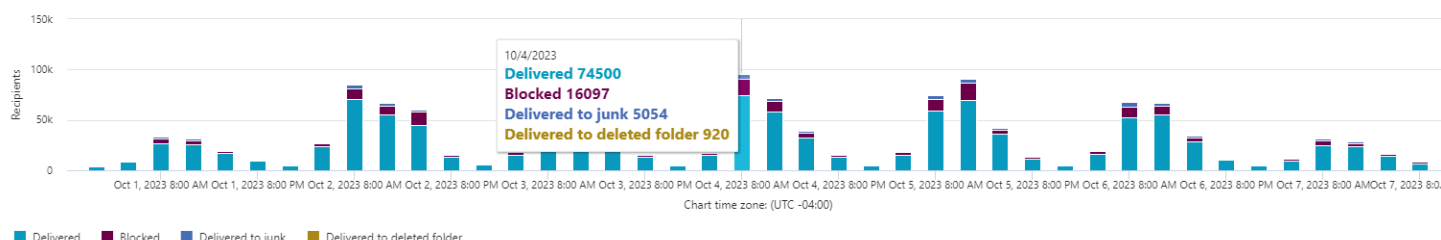# INFORMATION TECHNOLOGY
NEWSLETTER

Our newsletter is aimed at informing you of all the wonderful work that I.T. is doing behind the scenes. We're not just here to answer phones and email - *we do so much more!*

10/4/2023
Delivered 74500
Blocked 16097
Delivered to junk 5054
Delivered to deleted folder 920

Chart time zone: (UTC -04:00)

■ Delivered   ■ Blocked   ■ Delivered to junk   ■ Delivered to deleted folder

Our email system has been BUSY! Here is a breakdown of emails processed during the first week of October:

- Delivered: **1,133,324**
- Blocked: **198,975**
- Delivered to Junk: **73,491**
- Delivered to Deleted: **4,086**

ANNOUNCEMENTS

- I.T. Monthly Maintenance is scheduled for **Thursday, October 26th at 10:00 p.m. thru Friday, October 27th at 8:00 a.m.**

CHECK IT OUT!

Scan the QR code below to watch our latest video, **Avoiding Third-Party Scheduling Tools**

PROJECTS AND INITIATIVES

IN PROGRESS

- Creating AI-generated tutorials:
  - Microsoft - Polling / Bookings / Bookings With Me
  - Windows Hello
  - eFax: Just the Facts
- Advocacy Center technology:
  - Expanding conference room support for Zoom, Webex, and BlueJeans meetings (in addition to Teams meetings).
  - Access Control for the building. *Anticipated completion 10/27.*
- Looking to replace or renew our EMS platform.
- University-wide fax services reduction:
  - Discontinue fax service where not in use. *Use eFax where applicable.*
- Tampa Law Center: servers to improve high-availability and performance

IN DEVELOPMENT

- Expanding ID card access (Access Control) on campus.
  - Looking to share ID card design with DeLand and allow for ID cards to be used across campuses.
- Tampa Law Center wireless services expansion

COMPLETED

- AI-generated tutorials: Avoiding Third-Party Scheduling Tools / Using Scheduling Assistant
- FY 23-24 security camera expansion at Gulfport campus.
- Added a presentation monitor and digital clock to each classroom/courtroom in the Advocacy Center.
- Deployed FY 23-24 faculty and staff laptop upgrades.
- Upgraded laptop and desktop memory for applicable computers.