

The following information pertains to the mandatory reporting statutes of elder abuse in the United States and U.S. Territories.

All states (not territories) have a mandatory reporting statute for elder abuse, however, almost every state varies as to the following areas:

- Who is required to report abuse or suspected abuse (the "mandated reporters").
- What activities constitute or require reporting
- Whether or not the victim lacks capacity
- Whether or not the victim resides at home or in an assisted living facility or nursing home.



ELDER CONSUMER PROTECTION PROGRAM



ALABAMA

<u>Statutes &</u> <u>Case Law</u>	<u>Who Has to Report?</u> (Mandated Reporters)	<u>When to Report</u>	<u>How to Report</u> (& Other Resources)
Ala. Code § 38-9-8. Jones v. Living Centers Holding Co., 695 So. 2d 1195 (Ala. Civ. App. 1997). (Former CNA of a nursing home was provided civil immunity from her statements reporting elder abuse, under Ala. Code § 38-9-8.)	All physicians, other practitioners of the healing arts, or caregivers having reasonable cause to believe that any of the circumstances requiring reporting are present.	sexual abuse, or emotional abuse.	An oral report, by telephone or otherwise, shall be made immediately, followed by a written report, to the county department of human resources or to the chief of police of the city or city and county, or to the sheriff of the county if the observation is made in an unincorporated territory, except that reports of a nursing home employee who abuses, neglects, or misappropriates the property of a nursing home resident shall be made to the Department of Public Health. All reports prepared by a law enforcement official shall be forwarded to the county department of human resources within 24 hours. Alabama Adult Protective Services Adult Abuse Hotline: 1-800-458-7214
	E	ne Center for Excellence in LDER LAW CCESS AND JUSTICE FOR ALL [®] CONSUMER PROTECTION PROGRAM	<u>http://dhr.alabama.gov/services/Adult_Protective_Services/Adult_Pr</u> otective_Services.aspx



<u>ALASKA</u>

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Alaska Stat. § 47.24.010.	A physician or other licensed health care provider;	The persons previously	Reports shall be made to the central reporting
	a mental health professional as defined in AS	listed who, in the	number for the Division of Senior Services within
	47.30.915 (11), including a marital and family	performance of their	24 hours at:
Kim v. Lakeside Adult	therapist licensed under AS 08.63; a pharmacist; an	professional duties, have	907-269-3666 or 1-800-478-9996
Family Home, 186	administrator of a nursing home, residential care	reasonable cause to	(in state only)
Wash.App. 398, 345 P.3d	or health care facility; a guardian or conservator; a	believe that a vulnerable	
850 (2015).	police officer; a village public safety officer; a	adult suffers from	http://dhss.alaska.gov/dsds/Pages/default.aspx
	village health aide; a social worker; a member of	abandonment,	
	the clergy; a staff employee of a project funded by	exploitation, abuse,	
assault" mandating a	the Department of Administration for the provision	neglect, or self-neglect.	
report to law enforcement	of services to older Alaskans, the Department of		
under the Abuse of	Health and Social Services, or the Council on		
Vulnerable Adults Act	Domestic Violence and Sexual Assault; an employee		
requires a higher showing	of a personal care or home health aide program; an		
than a mere "reasonable	emergency medical technician or a mobile intensive		
cause to believe" that	care paramedic; a caregiver of the vulnerable		
abuse has occurred, which	adult; or a certified nurse aide.		
does not require a report to	The Center for Ex		
law enforcement)	ELDER L ACCESS AND JUS		
	ELDER CONSUMER P	ROTECTION PROGRAM	



ARIZONA

Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	Reporters)		(& Other Resources)
Ariz. Rev. Stat. § 46-454	A physician, registered nurse practitioner, hospital intern or resident, surgeon, dentist, psychologist, social worker, peace officer or other person who has responsibility for the care of a vulnerable adult, an attorney, accountant, trustee, guardian, conservator or other person who has responsibility for preparing the tax records of a vulnerable adult, or a person who has responsibility for any other action concerning the use or preservation of the vulnerable adult's property, who Any person other than one required to report may report.	abuse or neglect of the adult, or exploitation of the adults property, has occurred.	Reports shall be made to a peace officer or to a protective services worker except for a guardian or conservator of a vulnerable adult, who shall report to the superior court. an attorney, accountant, trustee, guardian, conservator or other person who has responsibility for preparing the tax records of a vulnerable adult, or a person who has responsibility for any other action concerning the use or preservation of the vulnerable adult's property may also make a report of exploitation of the vulnerable adult's property to the public fiduciary of the county in which the vulnerable adult resides. All reports shall be made immediately in person or by telephone and shall be followed by a written report mailed or delivered within forty- eight hours or on the next working day if the forty-eight hours expire on a weekend or holiday. Arizona Adult Protection Services Hotline: 1-SOS-ADULT or 1-877-767-2385 https://des.az.gov/services/aging-and-adult/arizona-adult-protective- services-aps



ARKANSAS

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
			(a other Resources)
Ark. Code Ann. § 12-12-1708	A physician; a surgeon; a coroner; a dentist; a dental hygienist; an	When there is a	A report for a long-term care facility
	osteopath; a resident intern; a nurse; a member of a hospital's personnel	reasonable cause to	resident shall be made immediately to the
	who is engaged in the administration, examination, care, or treatment of	suspect that an	local law enforcement agency for the
			jurisdiction in which the long-term care
	health professional; a peace officer; a law enforcement officer; a facility		facility is located and to the Office of Long-
	administrator or owner; an employee in a facility; an employee of the	subjected to condition or	Term Care, under regulations of that office.
	Department of Human Services; a firefighter; an emergency medical	circumstances that	
	technician; an employee of a bank or other financial institution; an	constitute adult	A report of a maltreated adult who does not
	employee of the United States Postal Service; an employee or a volunteer of	<u> </u>	reside in a long-term care facility shall be
	a program or an organization funded partially or wholly by the department		made to the:
	who enters the home of or has contact with an elderly person; a person	resident maltreatment.	
	associated with the care and treatment of animals, such as animal control		Adult and long-term care facility
	officers and humane society officials; an employee who enforces code		maltreatment hotline:
	requirements for a city, township, or municipality; or any clergy member.		
	No privilege or contract shall relieve any person required by this		800-482-8049
	subchapter to make a notification or report from the requirement of		
	making the notification or report. Any other person may make a report.		http://humanservices.arkansas.gov/dms/pag
			es/oltchome.aspx
	The Center for Excellence in ELDER LAW		
	ACCESS AND JUSTICE FOR ALL		
	ELDER CONSUMER PROTECTION PROGRAM		



CALIFORNIA

			1
Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	<u>Reporters)</u>		(& Other Resources)
Cal. Welf. & Inst. Code § 15630	Any person who has assumed full or	Any mandated reporter who in his on	Reports shall be made by telephone or through a confidential
Cal. Well. & Hist. Code § 15050	intermittent responsibility for the	her professional	Internet reporting tool, as authorized by Section 15658,
	care or custody of an elder or	-	immediately or as soon as practicably possible. If reported by
	-		telephone, a written report shall be sent, or an internet report
People v. Davis, 25 Cal. Rptr. 3d 92 (Cal.	she receives compensation, including	knowledge of an incident that	shall be made through the confidential Internet reporting tool,
App. 4th Dist. 2005).	administrators, supervisors, and any	reasonably appears to be physical	within two working days, as follows: If the abuse occurred in
ripp 2000).	licensed staff of a public or private		a long-term care facility, except a state mental health hospital
(Mandatory reporting requirement of	facility that provides care or services	abandonment, abduction, isolation,	or a state developmental center, shall be made to the local
Elder Abuse and Dependent Adult Civil	for elder or dependent adults, or any	financial abuse, or neglect, or is told	ombudsperson or the local law enforcement agency. Must be
Protection Act is governed by objective	elder or dependent adult care	by an elder or dependent adult that	within 2 hours if serious bodily injury, else within 24 hours. If
standard, and thus Act does not permit	custodian, health practitioner, clergy	he or she has experienced behavior,	the abuse occurred in a state mental hospital or a state
mandated reporter to apply his or her	member, or employee of a county	including an act or omission,	developmental center, shall be made to designated. If the
	adult protective services agency or a	<u> </u>	abuse has occurred any other place, the report shall be made
occurred; if the circumstances give rise	local law enforcement agency is a	defined in Section 15610.63,	to the adult protective services agency or the local law
to an objective basis for suspecting that	mandated reporter.	abandonment, abduction, isolation,	enforcement agency investigators of the State Department of
abuse occurred, reporting is mandatory,		financial abuse, or neglect, or	Mental Health or the State Department of Developmental
and the duty to investigate and the		reasonably suspects that abuse.	Services, or to the local law enforcement agency.
authority to determine whether abuse			
actually did occur are vested in outside			From the CDSS Web site, follow the "Report Abuse" link to
agencies.)			find COUNTY APS information.
		Center for Excellence in	
	E		www.dss.cahwnet.gov/cdssweb.
	AC	CESS AND JUSTICE FOR ALL	

ELDER C ONSUMER PROTECTION PROGRAM



COLORADO

Statutog 8-	Who Hog to Depost? (Mandated Depositors)	When to Depart	IIIow to Donort
<u>Statutes &</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
C.R.S.A. § 18-6.5-108	Physicians, surgeons, physicians' assistants, osteopaths, physicians	If abuse or exploitation of an at-risk elder is	Reports are made to a law
	in training, podiatrists, occupational therapists, and physical	observed, OR	enforcement agency. Not more than
	therapists; Medical examiners and coroners; Registered nurses,	If there is reasonable cause to believe that an at-	twenty-four (24) hours after making
	licensed practical nurses, and nurse practitioners; Emergency	risk elder has been abused or exploited or is at	the observation or discovery, call
	medical service providers; Hospital and long-term care facility	imminent risk of abuse or exploitation.	police.
	personnel engaged in the admission, care, or treatment of patients;	-	·
	Chiropractors; Psychologists and other mental health		http://www.ccerap.org/resources/ad
	professionals; Social work practitioners; Clergy members;		ult-protective-services
	Dentists; Law enforcement officials and personnel; Court-		
	appointed guardians and conservators; Fire protection personnel;		
	Pharmacists; Community-centered board staff; Personnel of		
	banks, savings and loan associations, credit unions, and other		
	lending or financial institutions; A caretaker, staff member,		
	employee, or consultant for a licensed or certified care facility,		
	agency, home, or governing board, including but not limited to		
	home health providers; and Caretaker, staff member, employee		
	of, or a consultant for, a home care placement agency.		
	or, or a consultant for, a nome care placement agency.		
	The Center for Exc	ellence in	
	ELDER L		
	ACCESS AND JUS		
	ELDER CONSUMER PROT	TECTION PROGRAM	



CONNECTICUT

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Conn. Gen. Stat. § 17a-412	Any physician or surgeon licensed under the provisions of	Any person having reasonable	Reports shall be made, within 72
	chapter 370,1 any resident physician or intern in any hospital in		hours, in any reasonable manner to
	this state, whether or not so licensed, and any registered nurse,	person is impaired or	the Commissioner of Social Services
		incapacitated ad is in need of protective services.	pursuant to chapter 319dD.
	chiropractor, podiatrist, social worker, clergyman, police officer, pharmacist, physical therapist, long-term care facility	protective services.	Connecticut Protective Services for
	administrator, nurse's aide or orderly in a long-term care		the Elderly:
	facility, any person paid for caring for a patient in a long-term		888-385-4225
	care facility, any staff person employed by a long-term care		
	facility and any person who is a sexual assault counselor or a		Secondary "211" number:
	domestic violence counselor as defined in section 52-146k. Any		800-203-1234
	other person shall report abuse but failure is not deemed a		
	misdemeanor.		http://www.ct.gov/dss/cwp/view.asp?
			<u>a=2353&q=305232</u>
	The Center for Excellence in		
	ELDER CONSUMER PROTECTION PROGRAM		
	ELDER LAW ACCESS AND JUSTICE FOR ALL		



DELAWARE

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
			(& Other Resources)
Case Law Del. Code Ann. tit. 31, § 3910	Any person having reasonable cause to believe that an adult person is impaired or incapacitated as defined in § 3902 of this title and is in need of protective services as defined in § 3904.	person is impaired or incapacitated ad is in need of protective services.	(& Other Resources) Reports shall be made to the Department of Health and Social Services, Division of Services for Aging and Adults with Physical Disabilities: 800-223-9074 http://www.dhss.delaware.gov/dsaap d/
	The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL [®] ELDER CONSUMER PROTECTION PROGRAM		



DISTRICT OF COLUMBIA

Statutog P-	Who Hog to Donort? (Mondated Donortors)	When to Depart	How to Donort
<u>Statutes &</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
D.C. Code § 7-1903	A conservator, court-appointed mental retardation advocate, guardian, health-	Anyone required by statute to	Reports, either oral or written, shall
	care administrator, licensed health professional, police officer, humane officer of	report that, as a result of his or	be made to the District of Columbia
	any agency charged with the enforcement of animal cruelty laws, bank manager,	her appointment, employment, or	Department of Human Services.
	financial manager, or social worker.	practice substantial cause to	
		believe that an adult is in need of	District of Columbia Adult
	EXCLUSIONS: A social worker or licensed health professional who has as a client	protective services because of	Protective Services Hotline:
	or patient, or is employed by a lawyer representing, a third person who is allegedly	-	202-541-3950
			202-341-3730
	responsible for the abuse or neglect.	another.	
			http://dhs.dc.gov/service/adult-
	Any person may voluntarily report an alleged case of abuse.		protective-services
	The Center for Excellence in		
	ELDER LAW		
	ACCESS AND JUSTICE FOR ALL®		
	ELDER CONSUMER PROTECTION PROGRAM		



FLORIDA

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Fla. Stat. § 415.1034	Any person, including, but not limited to, any physician,	Any person who knows, or has	Reports shall be made
	osteopathic physician, medical examiner, chiropractic	reasonable cause to suspect,	immediately to the central
Walther v. McIntosh, 6:13-CV-472-ORL-37, 2013 WL	physician, nurse, paramedic, emergency medical	that a vulnerable adult has	abuse hotline.
4028189 (M.D. Fla. 2013).	technician, or hospital personnel engaged in the	been or is being abused,	
	admission, examination, care, or treatment of vulnerable	neglected, or exploited shall	Florida Adult Protective
(Summary Judgment granted in favor of an Attorney/	adults; any other health professional or mental health	immediately report such	Services Abuse Hotline: 800-
Bankruptcy Trustee dismissing plaintiff's claim for failure	professional; any practitioner who relies solely on	knowledge or suspicion to the	962-2873 or 1-800-96-ABUSE,
to adhere to the mandatory reporting statute because no	spiritual means for healing; any nursing home staff;	central abuse hotline.	or report online at
genuine issue of material fact existed and the Trustee was	assisted living facility staff; adult day care center staff;		https://reportabuse.dcf.state.fl.
not the actual perpetrator of the elder abuse, and it	adult family-care home staff; social worker; or other		us.
couldn't be shown that the Trustee knew of the abuse.)	professional adult care, residential, or institutional staff;		<u>us</u> .
couldn't be shown that the Trustee knew of the abuse.	any state, county, or municipal criminal justice employee		If you suspect or know of a
	or law enforcement officer; any employee of the		vulnerable adult in immediate
More v S. Proward Hosp. Dist. 710 So. 2d 622 (Els. 4th	Department of Business and Professional Regulation		
Mora v. S. Broward Hosp. Dist., 710 So. 2d 633 (Fla. 4th			danger, call 911.
Dist. App. 1998).	conducting inspections of public lodging establishments;		
	any Florida advocacy council or Disability Rights		
(Hospital's failure to report knowledge or suspicion of	member or a representative of the State Long Term		
abuse of elderly patient did not result in civil cause of	Ombudsman council; or any Bank, savings and loan, or		
action against hospital under reporting statute; legislature	credit union officer, trustee, or employee.		
considered both civil and criminal penalties but subjected			
only actual perpetrators of abuse to civil penalties, and			
failure to report in statutorily parallel situation involving	The Center for Excellence in		
abused children did not result in civil cause of action.)	ELDER LAW		
	ACCESS AND JUSTICE FOR ALL"		
	ELDER CONSUMER PROTECTION PROGRAM		



GEORGIA

Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	Reporters)		(& Other Resources)
Ga. Code Ann. § 30-5-4	Any person required to report child abuse; Physical therapists; Occupational therapists; Day-care personnel; Coroners; Medical examiners; Emergency medical services personnel; certified emergency medical technician, cardiac technician, paramedic, or first responder; employees of a public or private agency engaged in professional health related services to elder persons or disabled adults; and	Any person required to report having reasonable cause to believe that a disabled adult or elder person has been the victim of abuse, other than by accidental means, or has been neglected or exploited has actual knowledge or reasonable cause to believe that an elderly or adult with a disability is suffering from or has died as a result of	Reports, either oral or written, shall be made in the following ways: If a report of a disabled adult or elder person abuse is made to an adult protection agency or independently discovered by the agency and the agency has reasonable cause to believe such report is true, then the agency shall immediately notify the appropriate law enforcement agency or prosecuting attorney.
	Clergy members; member of the staff of a hospital, social agency; any employee of a financial institution (not including any employee of a financial institution while that employee is acting as a fiduciary for assets that the employee is holding or managing in a fiduciary capacity).	abuse as defined in § 2951.	All reports prepared by a law enforcement agency shall be forwarded to the director of Division of Aging Services of the Department of Human Services within 24 hours. Georgia Adult Protective Services: 888-774-0152
	ELD	THE FOR EXCELLENCE IN ER LAW S AND JUSTICE FOR ALL [®] UMER PROTECTION PROGRAM	http://aging.dhs.georgia.gov/adult-protective-services



GUAM

Chadrachan Q	When Here to Demont? (Mandated Demontane)	Wilson to Domont	II.am to Demont
<u>Statutes &</u>	Who Has to Report? (Mandated Reporters)	<u>When to Report</u>	<u>How to Report</u>
Case Law			(& Other Resources)
10 Guam Code Ann. § 2952 (10	Any person who, in the course of his or her employment, occupation or	Any person who has actual	A verbal report shall be made
GCA §21003)	professional practice comes into contact with elderly or adults with	knowledge or reasonable cause to	immediately to the Adult Protective
	disabilities; physicians, medical interns, medical examiners, nurses,	believe that an elderly or adult	Services Unit and a written report
		•	shall also be made to the unit within
	care or treatment of persons, social workers, employees of nursing	or has died as a result of abuse as	
			iorty-eight (40) hours.
		defined in § 2951.	H-41'
	probation officers, employees of homemaker and home health service		Hotline Number: 671-632-8853
	agencies, emergency medical service (EMS) providers, non-emergency		
	medical transport providers, medical and allied health care providers,		
	banking or financial institution personnel, pension providers, and		
	practicum students in the Any other person may make such a report and		
	has option to do so anonymously. field of health and human services.		
	has option to do so anonymously. Held of nearth and numan set vices.		
	The Center for Excellence in		
	ELDER LAW		
	ACCESS AND JUSTICE FOR ALL®		
	ELDER CONSUMER PROTECTION PROGRAM		



HAWAII

~			
<u>Statutes &</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
<u>Case Law</u>			(& Other Resources)
Haw. Rev. Stat. § 346-224	Any licensed or registered professional of the healing arts and any health-related occupation who examines, treats, or provides other professional or specialized services to a vulnerable adult, including physicians, physicians in training, psychologists, dentists, nurses, osteopathic physicians and surgeons, optometrists, chiropractors, podiatrists, pharmacists, and other health-related professionals; employees or officers of any public or private agency or institution providing social, medical, hospital, or mental health services, including financial assistance; employees or officers of any law enforcement agency, including the courts, police departments, correctional institutions, and parole or probation offices; employees or officers of any adult residential care home, adult day care center, or similar institution; medical examiners or coroners; and licensed social workers and non-licensed persons employed in a social worker position.		An initial oral report shall be made promptly to the Department of Human Services followed as soon as possible by a written report; provided that if a police department is the initiating agency, a written report shall not be required unless the police department declines to take further action and the Department of Human Services informs the police department that it intends to investigate the oral report of abuse. <u>http://humanservices.hawaii.gov/ssd/home/adult- services/</u> Hawaii Adult Abuse Reporting Hotline: Maui, Molokai & Lanai: 808-243-5151 Kauai: 808-241-3432 Oahu: 808-832-5115 East Hawaii: 808-933-8820 West Hawaii: 808-327-6280



IDAHO

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
	pharmacist, physical therapist, or home care worker. Any person,	been abused, neglected or exploited shall immediately report such information to the commission.	Department of Health and Welfare. When there is reasonable cause to believe that abuse or sexual assault has resulted in death or serious physical injury jeopardizing the life, health or safety of a vulnerable adult, reports shall also be made within four (4) hours to the appropriate law enforcement agency. Idaho Adult Protection: 877-471-2777 or (208) 334 -3833
	The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL		<u>http://www.aging.idaho.gov/protecti</u> <u>on/index.html</u>
	ELDER CONSUMER PROTECTION PROGRAM		



ILLINOIS

Statutes &	Who Has to Report? (Mandated Reporters)	When to	How to Report
Case Law		<u>Report</u>	(& Other Resources)
320 Ill. Comp.	A professional or professional's delegate while engaged in social services, law enforcement, education, the care of an	Any mandated	Reports shall be made within 24
Stat. 20/4 and 320	eligible adult or eligible adults, or any of the occupations required to be licensed under the Clinical Psychologist Licensing	reporter who	hours, to an agency designated to
Ill. Comp. Stat.	Act, the Clinical Social Work and Social Work Practice Act, the Illinois Dental Practice Act, the Dietitian Nutritionist	suspects the abuse,	receive such reports under this Act
20/2	Practice Act, the Marriage and Family Therapy Licensing Act, the Medical Practice Act of 1987, the Naprapathic Practice	neglect, financial	or to the Department.
	Act, the Nurse Practice Act, the Nursing Home Administrators Licensing and Disciplinary Act, the Illinois Occupational	exploitation, or self-	
	Therapy Practice Act, the Illinois Optometric Practice Act of 1987, the Pharmacy Practice Act, the Illinois Physical	neglect of an	The agency designated to receive
	Therapy Act, the Physician Assistant Practice Act of 1987, the Podiatric Medical Practice Act of 1987, the Respiratory	eligible adult may	such reports under this Act or the
	Care Practice Act, the Professional Counselor and Clinical Professional Counselor Licensing and Practice Act, the Illinois	"Abuse" means	Department may establish a
	Speech-Language Pathology and Audiology Practice Act, the Veterinary Medicine and Surgery Practice Act of 2004, and	causing any	manner in which a mandated
	the Illinois Public Accounting Act; the Department on Aging and its subsidiary Area Agencies on Aging and provider	physical, mental or	reporter can make the required
	agencies, and the Office of State Long Term Care Ombudsman; any employee of the State of Illinois not otherwise	sexual injury to an	report through an Internet
		eligible adult,	reporting tool.
	rehabilitation services and all other persons having direct contact with eligible adults; a person who performs the duties of	0	
		-	Law enforcement officers shall
		adult's financial	continue to report incidents of
		resources.	alleged abuse pursuant to the
	Human Services; an administrator, employee, or person providing services in or through an unlicensed community based		Illinois Domestic Violence Act of
	facility; any religious practitioner who provides treatment by prayer or spiritual means alone in accordance with the		19861 notwithstanding any
	tenets and practices of a recognized church or religious denomination, except as to information received in any confession		requirements under this Act.
	or sacred communication enjoined by the discipline of the religious denomination to be held confidential; field personnel		
	of the Department of Healthcare and Family Services, Department of Public Health, and Department of Human Services,		Aging Elder Abuse Hotline:
	and any county or municipal health department; personnel of the Department of Human Services, the Guardianship and		
	Advocacy Commission, the State Fire Marshal, local fire departments.		866-800-1409
	Any person may make such a report.		Or 1-888-206-1327 (TTY)
	The Center for Excellence in		
	Elder Law		https://www.illinois.gov/aging/Prot
	ACCESS AND JUSTICE FOR ALL		ectionAdvocacy/Pages/abuse_repor
	ELDED CONSUMED DEOTECTION DEOCDAM		ting.aspx

ELDER CONSUMER PROTECTION PROGRAM



INDIANA

<u>Statutes &</u> <u>Case Law</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
Ind. Code § 12-10-3-10 Ind. Code § 12-10-3-9	(a) An individual who believes or has reason to believe that another individual is an endangered adult shall make a report under this shorter	Any individual who believes or has reason to believe that another	Reports shall be made immediately to at least one (1) of the following:
Ind. Code § 12-10-5-9	chapter. (b) If an individual is required to make a report under this chapter	individual is an endangered adult.	1) The adult protective services unit.
Terry v. Community Health	in the individual's capacity as a member of the staff of a medical or		2) A law enforcement agency.
Network, Inc., App.2014, 17	other public or private institution, school, hospital, facility, or		
N.E.3d 389	agency, the individual shall immediately notify the individual in		3) The division by telephone on the statewide
	charge of the institution, school, hospital, facility, or agency, or the		toll free telephone number established under
(Patient's breach of duty claim	individual's designated agent, who also becomes responsible to		section 12 of this chapter.
against hospital arising from	report or cause a report to be made.		In House A hold Durde stress Country of the Hold Prove
physician's alleged failure to notify police or inform patient of	(c) This section does not relieve an individual of the obligation to		Indiana Adult Protective Services State Hotline: 800-992-6978
her possible rape and preserve	report on the individual's own behalf, unless a report has already		000-992-0970
evidence to aid in investigation and prosecution was in substance a claim for medical malpractice and therefore the claim fell within	been made to the best of the individual's belief.		<u>https://secure.in.gov/fssa/da/3479.htm</u>
scope of Medical Malpractice Act)	The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL [®] ELDER CONSUMER PROTECTION PROG	-	



IOWA

<u>Statutes &</u> <u>Case Law</u>	<u>Who Has to Report? (Mandated Reporters)</u>	When to Report	<u>How to Report</u> (& Other Resources)
Iowa Code § 235B.3	A person who, in the course of employment, examines, attends, counsels, or treats a dependent adult, including a member of the staff of a community mental health center, a peace officer, an in-home homemaker-home health aide, an individual employed as an outreach person, a health practitioner, a member of the staff or an employee of a supported community living service, sheltered workshop, or work activity center, social worker, or a certified psychologist.	STICE FOR ALL	Reports shall be made to the Department of Human Services. If the required reporter is a staff member or employee, the person shall immediately notify the department and shall also immediately notify the person in charge or the person's designated agent. Iowa Department of Human Services Child and Dependent Adult Abuse Hotline: 800-362-2178 <u>https://dhs.iowa.gov/report-abuse-and-fraud</u>



<u>KANSAS</u>

Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	Reporters)		(& Other Resources)
			(de Other Resources)
Kan. Stat. Ann. § 39-1402	Any person who is licensed to practice any	Any person required by statute to	Reports shall be made any reasonable manner to the
	branch of the healing arts, a licensed	report who has reasonable cause to	Kansas department for aging and disability services,
Poull v. Affinitas Kansas, Inc., 228 P.3d 441	psychologist, a licensed master level	believe that a resident is being or has	to the department of health and environment, and to
(Kan. App. 2010).	psychologist, a licensed clinical	been abused, neglected or exploited, or	the Kansas department for children and families and
	psychotherapist, a chief administrative	is in a condition which is the result of	appropriate law enforcement agencies. Reports
(Employee was not terminated solely in	officer of a medical care facility, an adult	such abuse, neglect or exploitation or	made to one department which are required by this
retaliation for her reporting of elder abuse	care home administrator or operator, a	is in need of protective services.	subsection to be made to the other department shall
because the way in which she made her	licensed social worker, a licensed		be referred by the department to which the report is
report to Adult Protective Services (APS)	professional nurse, a licensed practical		made to the appropriate department for that report,
violated employer's policies. Employee	nurse, a licensed marriage and family		and any such report shall constitute compliance with this subsection. Departs shall be made during the
suspected that a customer was the victim of elder abuse. Employee used a company	therapist, a licensed clinical marriage and family therapist, licensed professional		this subsection. Reports shall be made during the normal working week days and hours of operation of
computer to access the APS website and	counselor, licensed clinical professional		such departments, and to law enforcement agencies
called APS from her work phone to report	counselor, registered alcohol and drug		during the time the departments are not open for
	abuse counselor, a teacher, a bank trust		business.
of a company computer and making an	officer and any other officers of financial		
unauthorized long distance telephone call	institutions, a legal representative or a		Kansas Adult Protective Services:
violated employer's company policies and	governmental assistance provider. Any		800-922-5330
provided employer a legal basis for	person may make such a report.		
employee's discharge.)	The Center fo	r Excellence in	http://www.dcf.ks.gov/services/PPS/Pages/APS/Adult
	ELDER	-	ProtectiveServices.aspx
		JUSTICE FOR ALL	

ELDER CONSUMER PROTECTION PROGRAM



KENTUCKY

Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	<u>Reporters)</u>		(& Other Resources)
Ky. Rev. Stat. Ann. § 209.030	nurse, social worker, cabinet	neglect, or exploitation, shall report or	Oral or written reports shall be made immediately to the Cabinet for Health and Family Services.
Vanhook v. Somerset Health Facilities, LP, 67 F.Supp.3d 810 (E.D.Ky. 2014)	(not in Statute but current law about privilege:	Death of the adult does not relieve one of the responsibility for reporting the circumstances surrounding the death.	Kentucky Elder Abuse Hotline: 800-752-6200 <u>http://chfs.ky.gov/dcbs/dpp/eaa/</u>
(Under Kentucky law, as predicted by district court, negligence per se statute created a private right of action through which nursing home resident's estate could sue nursing home operator for violation of mandatory reporting requirement in Kentucky Adult Protection Act (KAPA); reporting provision was penal in nature, since it imposed criminal liability for violation of reporting requirement, and duty to report applied to long-term care facilities, including nursing homes, such that resident was within the class of persons protected by the provision. OAG 83-187. 213.200 Privileged communications—Repealed	The physician-patient confidentiality of under is modified in cases of suspected adult abuse. under KRS 213.200 (privileged communications – Repealed)		
A Kentucky Adult Protection Act neither requires nor permits attorney to report, contrary to client's wishes, spouse abuse inflicted upon his clientOAG 83-367.)	The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL [®] ELDER CONSUMER PROTECTION PROGRAM		



LOUISIANA

<u>Statutes &</u>	<u>Who Has to Report?</u>	<u>When to Report</u>	How to Report
<u>Case Law</u>	(Mandated Reporters)		(& Other Resources)
La. Rev. Stat. Ann. § 15:1504 & La. Rev. Stat. Ann. § 15:1505	Any person, including but not limited to a health, mental health, and social service practitioner.	Any person having cause to believe that an adult's physical or mental health or welfare has been or may be further adversely affected by abuse, neglect, or exploitation shall report in accordance with R.S. 15:1505.	Reports shall be made to any adult protection agency or to any local or state law enforcement agency. Louisiana Elderly Protective Services Statewide Hotline: 800-898-4910. <u>http://dhh.louisiana.gov/index.cfm/page/120/n/126</u>



MAINE

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
22 Me. Rev. Stat.	An allopathic or osteopathic physician; a medical resident or intern; a medical examiner; a	Anyone required by	Reports shall be made immediately
Ann. § 3477	physician's assistant; a dentist, dental hygienist or dental assistant; a chiropractor; a podiatrist; a	statute to report when	by telephone to the Department
	registered or licensed practical nurse; a certified nursing assistant; a social worker; a psychologist; a	the person knows or	Health and Human Services and
	pharmacist; a physical therapist; a speech therapist; an occupational therapist; a mental health	has reasonable cause to	must be followed by a written
	professional; a law enforcement official, corrections officer or other person holding a certification	suspect that an	report within 48 hours if
	from the Maine Criminal Justice Academy; emergency room personnel; an ambulance attendant; an	incapacitated or	requested.
	emergency medical technician or other licensed medical service provider; unlicensed assistive	dependent adult has	
	personnel; a humane agent employed by the Department of Agriculture, Food and Rural Resources;	been or is likely to be	Maine Office of Elder Services
	a clergy member acquiring the information as a result of clerical professional work except for	abused, neglected or	Elder Abuse Hotline:
	information received during confidential communications; a sexual assault counselor; a family or	exploited.	800-624-8404 or 711(in Maine).
	domestic violence victim advocate; a naturopathic doctor; a respiratory therapist; a court-appointed		
	guardian or conservator; a chair of a professional licensing board that has jurisdiction over		http://www.maine.gov/dhhs/oads/a
	mandated reporters; any person who has assumed full, intermittent or occasional responsibility for		ps-guardianship/index.html
	the care or custody of the incapacitated or dependent adult, regardless of whether the person		
	receives compensation; any person affiliated with a church or religious institution who serves in an		
	administrative capacity or has otherwise assumed a position of trust or responsibility to the members		
	of that church or religious institution, while acting in that capacity, regardless of whether the person		
	receives compensation; or any person providing transportation services as a volunteer or employee		
	of an agency, business or other entity, whether or not the services provided are for compensation. An		
	animal control officer may make a report to the department.		
	The Center for Excellence in		
	Elder Law		
	ACCESS AND JUSTICE FOR ALL		

ELDER CONSUMER PROTECTION PROGRAM



MARYLAND

Statutes &	Who Has to Report?	When to Report	How to Report
		<u>when to Report</u>	
Case Law	(Mandated Reporters)		(& Other Resources)
Md. Fam. Law Code Ann. § 14-302	Any health practitioner, police	Any person required by statute	Reports shall be made in the following manner:
	officer, or human service worker.	to report who has reason to	
	Any individual may file a report.	believe that an alleged	1) Reports shall be made to the local office of Department of
		vulnerable adult has been	Human Resources; and
		subjected to abuse, neglect, self-	
			2) If acting as a staff member of a hospital or public health
		with the local department an	agency, the reporter shall immediately notify and give all the
		oral or written report of the	information required to the head of the institution or the
		suspected abuse, neglect, self-	designee of the head.
		neglect, or exploitation.	
			3) Reports shall be made by telephone, direct communication,
			or in writing to the local department as soon as possible.
			Ŭ Î Î
			Maryland Adult Protective Services Hotline:
			800-91-PREVENT or 800-917-7383
			http://www.aging.maryland.gov/ElderAbusePrevent.html
	The Cer	iter for Excellence in	
		ER LAW	
		S AND JUSTICE FOR ALL	
	ELDER CONSU	IMER PROTECTION PROGRAM	



MASSACHUSETTES

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
<u>Case Law</u>			<u>(& Other Resources)</u>
Mass. Gen. Laws Ch.19A § 15	ELDI	Any person required by statute who has reasonable cause to believe that an elderly person is suffering from or has died as a result of abuse.	Verbal reports shall be made immediately to the Department of Elder Affairs or its designated agency and a written report shall be made within forty-eight,48, hours. See Form 19A below. Massachusetts Elder Affairs Elder Abuse Hotline: 800-922-2275 http://www.mass.gov/elders/service-orgs-advocates/protective- services-program.html Form 19A: Elder Abuse Mandated Reporter Form



MICHIGAN

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
<u>Case Law</u>			(& Other Resources)
Mich. Comp. Laws § 400.11a	A person who is employed, licensed, registered, or certified to provide health care, educational, social welfare, mental health, or other human services; an employee of an agency licensed to provide health care, educational, social welfare, mental health, or other human services; a law enforcement officer; or an employee of the office of the county medical examiner. Any person may make such a report.		Oral reports shall be made immediately, by telephone or otherwise, to the county department of social services of the county in which the abuse, neglect, or exploitation is suspected of having or believed to have occurred. After making the oral report, the reporting person may file a written report with the county department. Michigan Abuse and Neglect, Exploitation Hotline: 855-444-3911 <u>http://www.michigan.gov/mdhhs/0,5885,7-339-</u> 73971_7119_50647,00.html
	ELDER Access and	D JUSTICE FOR ALL PROTECTION PROGRAM	



MINNESOTA

		1	
Minn. Stat. § 626.557	A professional or professional's delegate while engaged in: (1) social services;	A mandated reporter who has	Oral reports shall be made immediately to the common entry point.
	(2) law enforcement; (3) education; (4) the care of vulnerable adults; (5) any of	reason to believe that a	Use of a telecommunications device for the deaf or other similar
Minn. Stat. § 626.5572	the occupations referred to in section 214.01, subdivision 2; (6) an employee of	vulnerable adult is being or	device shall be considered an oral report. The common entry point
	a rehabilitation facility certified by the commissioner of jobs and training for	has been maltreated, or who	may not require written reports.
J.R.B. v. Department of Human	vocational rehabilitation; (7) an employee or person providing services in a	has knowledge that a	
Services, 633 N.W.2d 33	facility as defined in subdivision 6; or (8) a person that performs the duties of	vulnerable adult has sustained	Abuse Hotline:
(App.2001).	the medical examiner or coroner.	a physical injury which is not	(651) 431-2609 or (800) 882-6262.
		reasonably explained.	TDD/TTY users please call (800) 627-3529 and ask for the phone
(Under the Vulnerable Adult Act,	A person not required to report may voluntarily report.		number listed above.
failure of a medical caregiver to			
report a mistake immediately	NOTE: M.S.A. 214.01, subdivision 2 refers to occupations licensed by the		Mandated reporters are the only reporters that can use a web-based
disqualifies a caregiver from	following health-related licensing board: the Board of Examiners of Nursing		reporting system.
asserting the defense of mistake.)	Home Administrators, the Office of Unlicensed Complementary and		Mandated reporters may also make a phone report 24 hours a day,
	Alternative Health Care Practice, the Board of Medical Practice, the Board of		seven days a week by calling the statewide toll-free number 844-880
	Nursing, the Board of Chiropractic Examiners, the Board of Optometry, the		1574
	Board of Physical Therapy, the Board of Psychology, the Board of Social		
	Work, the Board of Marriage and Family Therapy, the Office of Mental		NOTE: A common entry point is the unit responsible for receiving
	Health Practice, the Board of Behavioral Health and Therapy, the Board of		reports of suspected maltreatment and is designated by each county
	Dietetics and Nutrition Practice, the Board of Dentistry, the Board of		board.
	Pharmacy, the Board of Podiatric Medicine, and the Board of Veterinary		
	Medicine.		http://www.mnaging.net/en/Advisor/VulAdults.aspx
			Ltte. //
			http://www.dhs.state.mn.us/main/idcplg?IdcService=GET_DYNAM
			C_CONVERSION&RevisionSelectionMethod=LatestReleased&dD
	The Center for Excellence ELDER LAW		<u>cName=id_005710</u>
	ACCESS AND JUSTICE I		
	ELDER CONSUMER PROTECT	ION PROGRAM	



MISSISSIPPI

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Miss. Code Ann. § 43-47-7	Any person including, but not limited to a(n): attorney,	Any person who knows or suspects	Reports shall be made immediately to the
	physician, osteopathic physician, medical examiner,	that a vulnerable person has been or	Department of Human Services or to the
		is being abused, neglected or	county department of human services where
	care or treatment of vulnerable persons; health professional	exploited.	the vulnerable adult is located. The report may
•	or mental health professional; practitioner who relies solely		be made orally or in writing, but where made
	on spiritual means for healing; social worker, family		orally, it shall be followed up by a written
	protection worker, family protection specialist or other		report.
· ·	professional care, residential or institutional staff; state, county or municipal criminal justice employee or law		Mississippi Adult Protective Services Hotline:
	enforcement officer; human rights advocacy committee or		800-222-8000
-	long-term care ombudsman council member; or accountant,		
prosecution in order to have	stockbroker, financial advisor or consultant, insurance agent		http://www.mdhs.state.ms.us/programs-and-
• •	or consultant, investment advisor or consultant, financial		services-for-seniors/adult-protective-services/
aide's name on Nurse's Aide	planner, or any officer or employee of a bank, savings and		
Abuse Registry.)	loan, credit union or any other financial service provider.		
	The Center for Excel ELDER LA		
	ACCESS AND JUST		
	ELDER CONSUMER PROTE	ECTION PROGRAM	



MISSOURI

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Mo. Rev. Stat. §	Any adult day care worker; chiropractor; Christian Science practitioner; coroner; dentist;	Any person	Reports shall be made
565.188*	embalmer; employee of the departments of social services, mental health, or health and senior	required to report	immediately to the Missouri
Mo. Rev. Stat. §	services; employee of a local area agency on aging or an organized area agency on aging program;	by statute that has	Department of Health and
565.218**	funeral director; home health agency or home health agency employee; hospital and clinic personnel	reasonable cause to	Senior Services.
	engaged in examination, care, or treatment of persons; in-home services owner, provider, operator, or	suspect that such a	
State v. Kaisers, 139	employee; law enforcement officer; long-term care facility administrator or employee; medical	person has been	Due to the possible need for
S.W.3d 545, (App. E.D.	examiner; medical resident or intern; mental health professional; minister; nurse; nurse practitioner;	subjected to abuse	mandated reporters to report a
2004).	optometrist; other health practitioner; peace officer; pharmacist; physical therapist; physician;	or neglect or	concern to the Central Registry
	physician's assistant; podiatrist; probation or parole officer; psychologist; social worker; or other	observes such a	Unit (CRU) during the hours of
(There was no conflict	person with responsibility for the care of a person sixty years of age or older.	person being	12:00 a.m. and 7:00 a.m. (when
between statute	Any physician, physician assistant, dentist, chiropractor, optometrist, podiatrist, intern, resident,	subjected to	the hotline is not in operation), a
requiring mandated	nurse, nurse practitioner, medical examiner, social worker, licensed professional counselor, certified	conditions or	Mandated Reporter Form is
reporters to report	substance abuse counselor, psychologist, physical therapist, pharmacist, other health practitioner,	circumstances that	available for use.
abuse of nursing home	minister, Christian Science practitioner, facility administrator, nurse's aide or orderly in a residential	would reasonably	
residents within a	facility, day program or specialized service operated, funded or licensed by the department or in a	result in abuse or	
reasonable time and	mental health facility or mental health program in which people may be admitted on a voluntary basis	neglect.	Missouri Adult Protective
statute requiring	or are civilly detained pursuant to chapter 632, RSMo; or employee of the departments of social		Services Hotline:
mandated reporters to	services, mental health, or health and senior services; or home health agency or home health agency		800-392-0210
immediately report	employee; hospital and clinic personnel engaged in examination, care, or treatment of persons; in-		
abuse of senior citizens	home services owner, provider, operator, or employee; law enforcement officer; long-term care facility		Hearing-impaired persons may
in their charge, and	administrator or employee; mental health professional; peace officer; probation or parole officer; or		call the Telecommunications
thus, prosecutor was	other non-familial person with responsibility for the care of a vulnerable person, as defined by section		Device for the Deaf (TDD), at
entitled to charge	630.005, RSMo.		800-735-2466 or 800-735-2966 to
defendants who	The Center for Excellence in		utilize Relay Missouri.
operated nursing home	ELDER LAW		
with a failure to			
immediately report	ACCESS AND JUSTICE FOR ALL®		http://health.mo.gov/safety/abus
abuse of a resident.)	ELDER CONSUMER PROTECTION PROGRAM		e/



MONTANA

<u>Statutes &</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Mont. Code Ann. §	A physician, resident, intern, professional or practical nurse,	Any persons required by	Reports shall be made in the following manner:
52-3-811	physician assistant, or member of a hospital staff engaged in the	statute to report that know or	-
	admission, examination, care, or treatment of persons; an	have reasonable cause to	1) If the person is not a resident of a long-term care facility,
	osteopath, dentist, denturist, chiropractor, optometrist, podiatrist,	suspect that an older person or	report the matter to the Department of Public Health and
	medical examiner, coroner, or any other health or mental health		Human Services or its local affiliate; or the county attorney
	professional; an ambulance attendant; a social worker or other	disability known to them in	of the county in which the person resides or in which the
	employee of the state, a county, or a municipality assisting an older	their professional or official	acts that are the subject of the report occurred.
	person or a person with a developmental disability in the	capacities has been subjected	2) If the person is a resident of a long-term care facility,
	application for or receipt of public assistance payments or services;	-	report the matter to the long-term care ombudsman and to
	a person who maintains or is employed by a rooming house,	or exploitation.	the Department of Public Health and Human Services.
	retirement home or complex, nursing home, group home, adult		3) If the report required in subsection (1) involves an act or
	foster care home, adult day-care center, or assisted living facility or		omission of the department that may be construed as
	an agency or individual that provides home health services or		abuse, sexual abuse, neglect, or exploitation, a copy of the
	personal care in the home; an attorney, unless the attorney		report may NOT be sent to the department but must be
	acquired knowledge of the facts required to be reported from a		sent instead to the county attorney of the county in which
	client and the attorney-client privilege applies; a peace officer or		the older person or the person with a developmental disability posides on in which the acts that are the subject of
	other law enforcement official; a person providing services to an		disability resides or in which the acts that are the subject of the report accurred
	older person or a person with a developmental disability pursuant to a contract with a state or federal agency; and an employee of the		the report occurred.
	department while in the conduct of the employee's duties. Any other		Montana Adult Protective Services (M-F 8am – 5pm): 800-
	person or entity may submit a report.		551-3191
	The Center for	Excellence in	551-5171
	ELDER	-	
	LEDER		

ACCESS AND JUSTICE FOR ALL ELDER CONSUMER PROTECTION PROGRAM



NEBRASKA

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
	Who has to Report: (Wandated Reporters)		
<u>Case Law</u>			(& Other Resources)
Neb. Rev. Stat. § 28-372	Any physician, psychologist, physician assistant, nurse,	Any person required by statute to report	Reports shall be made to the appropriate law
	nursing assistant, other medical, developmental disability,	that has reasonable cause to believe that	enforcement agency or to the Department of
	or mental health professional, law enforcement personnel,	a vulnerable adult has been subjected to	Health and Human Services. Reports may be
	caregiver or employee of a caregiver, operator or employee	abuse, neglect, or exploitation or	made by telephone.
	of a sheltered workshop, owner, operator, or employee of	observes such adult being subjected to	
	any facility licensed by the department, or human services	conditions or circumstances which	Nebraska Adult Protective Services Hotline:
	professional or paraprofessional not including a member of	reasonably would result in abuse, neglect,	800-652-1999
	the clergy. Any other person may report abuse.	or exploitation.	
			http://dhhs.ne.gov/children_family_services/Pa
			ges/nea_aps_apsindex.aspx
	The Center for	Excellence in	
	ELDER	LAW	
	ACCESS AND	USTICE FOR ALL	
	EI DER CONSUMER P	ROTECTION PROGRAM	



NEVADA

Statutes & Wh	o Has to Report? (Mandated Reporters)	When to ReportHo	w to Report
Case Law			(& Other Resources)
Case Law			(a Other Resources)
Nev. Rev. Stat.	Every physician, dentist, dental hygienist, chiropractor, optometrist, podiatric	Every person	Reports shall be made in the following manner not later
	physician, medical examiner, resident, intern, professional or practical nurse,	required to report by	than 24 hours; Method under 200.5093
	physician assistant licensed pursuant to chapter 630 or 633 of NRS, psychiatrist,	statute who knows or	· · · · · · · · · · · · · · · · · · ·
§ 200.50935		has reasonable cause	• The county's office for protective services, if one
	clinical alcohol and drug abuse counselor, alcohol and drug abuse counselor, music	to believe that an	exists in the county where the suspected action occurred;
	therapist, athletic trainer, driver of an ambulance, advanced emergency medical	older person has been	or
	technician or other person providing medical services licensed or certified to	abused, neglected,	• A toll-free telephone service designated by the Aging
	practice in this State; any personnel of a hospital or similar institution engaged in	exploited or isolated.	and Disability Services Division of the Department of
	the admission, examination, care or treatment of persons or an administrator,		Health and Human Services; and
	manager or other person in charge of a hospital or similar institution upon		(b) Make such a report as soon as reasonably practicable
	notification of the suspected abuse, neglect, exploitation or isolation of an older		but not later than 24 hours after the person knows or has
	person by a member of the staff of the hospital; a coroner; every person who		reasonable cause to believe that the older person has been
	maintains or is employed by an agency to provide personal care services in the		abused, neglected, exploited or isolated.
	home; every person who maintains or is employed by an agency to provide nursing		
	in the home; every person who operates, who is employed by or who contracts to		Nevada Elder Protective Services Business Hours: 888-
	provide services		729-0571
	The Center for Excellence in ELDER LAW		http://adsd.nv.gov/Contact/Contact_AgingDisability/
	ACCESS AND JUSTICE FOR	ALL®	
	ELDER CONSUMER PROTECTION	PROGRAM	



NEW HAMPSHIRE

<u>Statutes &</u>	<u>Who Has to Report?</u>	<u>When to Report</u>	How to Report
<u>Case Law</u>	(Mandated Reporters)		(& Other Resources)
N.H. Rev. Stat. Ann. § 161-F:46. <i>Ahrendt v. Granite Bank</i> , 740 A.2d 1058 (N.H. 1999). (Bank was not liable for the fraudulent withdrawals by a third person from 80- year-old customer's money market account on ground it failed to report its suspicion that customer was being exploited, even if statute requiring such a report was applicable; statutory failure to report could not be the basis for civil liability where no common law duty existed, and the legislature did not expressly or implicitly create such liability.)		Any person suspecting or believing in good faith that any adult who is or who is suspected to be incapacitated has been subjected to abuse, neglect, self-neglect, or exploitation or is living in hazardous conditions. Image: The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL* ELDER CONSUMER PROTECTION PROGRAM	Oral reports, by telephone or otherwise, shall be made immediately, followed by a written report, if so requested, to the commissioner or his authorized representative. If oral reports are made after working hours of the Department of Health and Human Services, or on weekends or holidays, such reports shall be made to the police department of the appropriate political subdivision, or to the sheriff of the county, in which the alleged abuse, neglect or exploitation occurred. Law enforcement officials receiving reports under this paragraph shall notify the commissioner within 72 hours of receipt of such reports. New Hampshire Bureau of Elderly & Adult Services Hotline: 800-949-0470 or 603-271-7014 or email <u>aspintake@dhhs.state.nh.us</u> <u>http://www.dhhs.nh.gov/dcbcs/beas/aboutprotection.htm</u>



NEW JERSEY

<u>Statutes &</u>	<u>Who Has to Report?</u>	When to Report	How to Report
<u>Case Law</u>	(Mandated Reporters)		(& Other Resources)
N.J. Stat. Ann. § 52:27D-409 Washington v. Township of Hillside City Council, CIV.A.06-3102(SRC), 2008 WL 2683360 (D.N.J. 2008). (Social worker granted civil immunity under N.J. Stat. Ann. § 52:27D-409, in a tortious interference suit for reporting elder abuse.)	A health care professional, law enforcement officer, firefighter, paramedic or emergency medical technician. Any other person may make a report.	to report that has reasonable cause to believe that a vulnerable adult is the subject of abuse, neglect or exploitation.	New Jersey Adult Protective Services Hotline: 800-792-8820 Aging and Disability Resource Connection: http://www.adrcnj.org/



NEW MEXICO

<u>Statutes &</u>	<u>Who Has to Report?</u>	<u>When to Report</u>	How to Report
<u>Case Law</u>	(Mandated Reporters)		(& Other Resources)
N.M. Stat. Ann. § 27-7-30 Lessen v. City of Albuquerque, 187 P.3d 179, 189 (N.M. App. 2008). (There must be some evidence on the record that shows either the financial institution, or its agent had reason to believe of elder abuse to hold that party liable under N.M. Stat. Ann. § 27-7-30.)	Any person, including financial institutions.		Reports, either orally or in writing, shall be made immediately to the Aging and Long-term Services Department. New Mexico Adult Protective Services Statewide Intake: 866-654-3219 or 505-476-4912 http://www.nmaging.state.nm.us/Adult_ProtectiveServices.aspx



NEW YORK

<u>Statutes &</u> Case Law	Who Has to Report? (Mandated Reporters)	<u>When to Report</u>	How to Report (& Other Resources)
N.Y. Pub. Health Law § 2803_d(1)	Any operator or employee of such facility, any person who, or employee of any corporation, partnership,	Any other person may make such a report if	New York State Protective Services for Adults Hotline:
	organization or other entity which, is under contract to provide patient care services in such facility, and any nursing home administrator, physician, medical examiner, coroner, physician's associate, specialist's assistant, osteopath, chiropractor, physical therapist, occupational therapist, registered professional nurse, licensed	he or she has reasonable cause to believe that a person receiving care or services has been physically abused, mistreated or neglected	844-697-3505
		Center for Excellence in	
	Acc	DER LAW CESS AND JUSTICE FOR ALL [®] DNSUMER PROTECTION PROGR	AM



NORTH CAROLINA

Statutes &	Who Has to Report?	When to Report	How to Report
Case Law	(Mandated Reporters)		(& Other Resources)
	·		
N.C. Gen. Stat. § 108A_102	• •	believe that a disabled adult is in need of	Reports shall be made to the director of the county department of social services in the county in which the person resides or is present.
		protective services.	The report may be made orally or in writing. (up to 72 hours).
			http://www.ncdhhs.gov/assistance/adult-services/adult-protective-
			<u>services</u>
		The Center for Excellence in ELDER LAW	
		ACCESS AND JUSTICE FOR ALL	
		ELDER CONSUMER PROTECTION PROGRAM	


NORTH DAKOTA

Statutes & Case LawWho Has to Report? (Mandated Reporters)When to ReportHow to Report (& Other Resources)N.D. Cent. Code § 50-25.2-03Any medical or mental health professional or personnel, law enforcement officer, firefighter, member of the clergy, or caregiver if information is received in professional capacity, A member of the clergy, however, is not required to report the information if the knowledge is derived from information received in the capacity of spiritual adviserAny person required by statute to report having knowledge that a vulnerable adult being subjected to observes a vulnerable adult being subjected to conditions or circumstances that reasonably would result in abuse or neglect.Reports may be made to of Human Services Department or the department's designee or to an appropriate law enforcement agency. North Dakota Vulnerable Adult Protective Services: 701-328-4601 https://www.nd.gov/dbk/services/adultsagi ng/vulnerable.html			
Image: Construction of the clere state of the clere st		When to Report	
personnel, law enforcement officer, firefighter, member of the clergy, or caregiver if information is received in professional capacity, A member of the clergy, however, is not required to report the information if the knowledge is derived from information received in the capacity of spiritual adviserhaving knowledge that a vulnerable adult has been subjected to abuse or neglect, or who observes a vulnerable adult being subjected to conditions or circumstances that reasonably would result in abuse or neglect.Services Department or the department's designee or to an appropriate law enforcement agency.North Dakota Vulnerable Adult Protective Services: 701-328-4601North Dakota Vulnerable Adult Protective Services: Adultsagi	<u></u>		
The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL [®] ELDER CONSUMER PROTECTION PROGRAM	personnel, law enforcement officer, firefighter, member of the clergy, or caregiver if information is received in professional capacity, A member of the clergy, however, is not required to report the information if the knowledge is derived from information received in the capacity of spiritual adviser	having knowledge that a vulnerable adult has been subjected to abuse or neglect, or who observes a vulnerable adult being subjected to conditions or circumstances that reasonably would result in abuse or neglect.	Services Department or the department's designee or to an appropriate law enforcement agency. North Dakota Vulnerable Adult Protective Services: 701-328-4601 https://www.nd.gov/dhs/services/adultsagi



MARIANA ISLANDS

	<u>Statutes &</u> <u>Case Law</u>	<u>Who Has to Report? (Mandated</u> <u>Reporters)</u>	<u>When to Report</u>	How to Report (& Other Resources)
No				Mariana Islands Adult Protective Services: (670) 234-8950



ELDER CONSUMER PROTECTION PROGRAM



<u>OHIO</u>

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Ohio Rev. Code Ann. § 5101.61	Any attorney, physician, osteopath, podiatrist, chiropractor,	Any person having	Reports shall be made immediately,
	dentist, psychologist, any employee of a hospital as defined	reasonable cause to	either orally or in writing, to the county
Boyd v. Ohio Dept. of Mental Health, 2011-Ohio-3596.	in section 3701.01 of the Revised Code, any nurse licensed	believe that an adult	department of job and family services.
(Obia Department of Mantal Health's (ODMH)	under Chapter 4723. of the Revised Code, any employee of	has suffered abuse,	Oral reports shall be followed by a
(Ohio Department of Mental Health's (ODMH) action, terminating police chief employed at ODMH-	an ambulatory health facility, any employee of a home health agency, any employee of an adult care facility as	neglect, or exploitation.	written report if requested by the department.
operated mental health care facility, did not violate	defined in section 3722.01 of the Revised Code, any	exploitation.	uepartment.
statute prohibiting an employer from retaliating	employee of a nursing home, residential care facility, or		Ohio Adult Protective Services:
against an employee for reporting abuse, neglect, or	home for the aging, as defined in section 3721.01 of the		
•	Revised Code, any senior service provider, any peace officer,		866-635-3748
was not wrongful discharge in violation of public	coroner, clergyman, any employee of a community mental		
policy, absent any showing that chief ever reported	health facility, and any person engaged in social work or		http://www.ohiolegalservices.org/public/le
any alleged abuse, neglect, or exploitation of a patient.)	counseling; not including employees of any hospital or public hospital as defined in section 5122.01 of the Revised		<u>gal_problem/domestic-</u> violence/copy_of_adult-protective-
patient.)	Code. Any person may report.		services/qandact_view
	Coue. Any person may report.		services/qanuact_view
	The Center for Excellence in		
	ELDER LAW ACCESS AND JUSTICE FOR ALL [®]		
	ELDER CONSUMER PROTECTION PROGRAM		



OKLAHOMA

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
<u>Case Law</u>			(& Other Resources)
Okla. Stat. tit. 43A § 10-104	Any person having reasonable cause, including but not	Any person having reasonable cause to believe that a vulnerable adult is	Reports shall be made to either the
	limited to physicians; operators of emergency response vehicles and other medical professionals; social	suffering from abuse, neglect, or	Department of Human Services, the office of the district attorney in the county in
	workers and mental health professionals; law	exploitation.	which the suspected abuse, neglect, or
	enforcement officials; staff of domestic violence	-	exploitation occurred or the local municipal
	programs; and long-term care facility personnel.		police department or sheriff's department
			as soon as the person is aware of the situation.
			situation.
			Oklahoma Department Human Services
			Statewide Abuse
			Hotline: 800-522-3511
			800-522-3511
	The Center for Excel		
	ELDER LA		
	ACCESS AND JUSTIC		
	Elder Consumer Prote	CTION PROGRAM	



OREGON

<u>Statutes &</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Or. Rev. Stat. Ann. § 124.060 and Or.	Any public or private official, not including a	Any person having reasonable cause to	An oral report shall be made immediately
Rev. Stat. Ann. § 124.065	psychiatrist or psychologist when such information	believe that any person 65 years of age or	by telephone or otherwise to the local office
Kev. Stat. Ann. § 124.005		older with whom the official comes in	
	communicated is privileged.		of the Department of Human Services or to
		contact has suffered abuse, or that any	a law enforcement agency within the
		person with whom the official comes in	county where the person making the report
		contact has abused a person 65 years of	is at the time of contact.
		age.	
			Oregon Adult Protective Services: 855-503-
			7233
			http://www.oregon.gov/dhs/abuse/Pages/ind
			ex.aspx
	The Center for Excel	ence in	
	Elder La	W	
	ACCESS AND JUSTI		
	ELDER CONSUMER PROTE	CCTION PROGRAM	



PENNSYLVANIA

	<u>Who Has to Report?</u> Mandated Reporters)	<u>When to Report</u>	How to Report (& Other Resources)
35 P.S. § 10225.701 (Pennsylvania Older Adult Protective Services Act of 1997) *(fo		reasonable cause to suspect a recipient is a victim of abuse.	Reports are to be made to the agency which is the local provider of protective services within 48 hours of suspected abuse. Statewide Elder Abuse Hotline: 800-490-8505 PA Department of Aging: <u>http://www.aging.pa.gov/organization/advocacy-and-protection/Pages/Protective-Services.aspx#.Vuxr1BIrJQI</u>



PUERTO RICO

<u>Statutes &</u>	Who Has to Report?	When to Report	How to Report
Case Law	(Mandated Reporters)		(& Other Resources)
8 Laws P.R. Ann. § 346j	Professionals or public officials, public or private and privatized entities; health, education, social work and law enforcement professionals, and persons engaged in directing or working in care institutions or establishments that offer care services during a twenty-four (24)- hour day or part thereof.	learns or suspect that an elderly person is, has	Reports shall be made through the "Golden Hotline" and the Puerto Rico Police and/or the Office of Elderly Affairs, attached to the Office of the Governor. Puerto Rico Abuse Hotline: 787-725-9788 or 787-721-8225



RHODE ISLAND

Statutes &	Who Has to Report?Wh	en to Report	How to Report
<u>Case Law</u>	(Mandated Reporters)		(& Other Resources)
R.I. Gen. Laws § 42-66-8		Any parson who has reasonable source to believe that	Departs shall be made an immediate report to the director
K.I. Gell. Laws § 42-00-0	Any person.	any person sixty (60) years of age or older has been	Reports shall be made an immediate report to the director of the Department of Elderly Affairs or his or her
Santucci v. Citizens Bank of R.I., 799		abused, neglected, or exploited, or is self-neglecting.	designee, or appropriate law enforcement personnel.
A.2d 254 (R.I. 2002).		abuseu, negrecteu, or explorteu, or is sen-negrecting.	designee, of appropriate law emoreement personnel.
A.20 234 (K.1. 2002).			Rhode Island Department of Elderly Affairs Protective
(Statute creating a duty to report abuse			Services:
of elderly persons did not give rise to a			401-462-0555
new duty of care flowing from bank to			
elderly account holder or her			http://www.dea.ri.gov/programs/protective_services.php
guardians that could have formed the			
basis of a private action for			
negligence.)			
		The Center for Excellence in	
		Elder Law	
		ACCESS AND JUSTICE FOR ALL®	
		ELDER CONSUMER PROTECTION PROGRAM	



SOUTH CAROLINA

Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	Reporters)		(& Other Resources)
S.C. Code Ann. § 43-35-25	A physician, nurse, dentist, optometrist,	Any person required to	A report must be made in writing or orally by
	medical examiner, coroner, other medical,	report by statute having	telephone or otherwise within twenty-four hours
Riley v. S. Care, Inc., 3:13-CV-00357-CMC, 2013 WL	mental health or allied health professional,	reason to believe that a	or the next working day to:
1809788 (D.S.C. 2013).	Christian Science practitioner, religious healer,	vulnerable adult has	1) the Vulnerable Adults Investigations Unit of
		l l	the South Carolina Law Enforcement Division
			for incidents occurring in facilities operated or
		-	contracted for operation by the Department of
35–25 because there was no allegation of a report (or	volunteer of an adult day care center or of a		Mental Health or the Department of Disabilities
	facility, law enforcement officer, or any other		and Special Needs;
S ,	person who has actual knowledge. Any person		2) the Long Term Care Ombudsman Program
J 1	who has reason to believe a vulnerable adult		for incidents occurring in facilities, except those
	has been abused, neglected, or exploited may		facilities provided for in item (1); and
abuse of vulnerable adults.)	report the incident.		3) The Adult Protective Services Program for
			incidents occurring in all other settings.
Williams v. Watkins, 665 S.E.2d 243 (S.C. App. 2008).			
			South Carolina Adult Protective Services: 803-
(Program administrator of a facility covered by the			898-7318
Omnibus Adult Protection Act was a mandated reporter			
under the Act having a duty to report, to both Adult			https://dss.sc.gov/content/customers/protection/a
Protective Services and law enforcement, statements	The Contro (or Found Inner in		<u>ps/index.aspx</u>
made by a disabled 21-year-old client placed by contract	The Center for Excellence in ELDER LAW		
with a foster care home, which gave the administrator reason to believe client was sexually assaulted by foster	ACCESS AND JUSTICE FOR ALL		
caregiver's husband.)	ELDER CONSUMER PROTECTION PROGR	AM	



SOUTH DAKOTA

<u>Statutes &</u> <u>Case Law</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report (& Other Resources)
S.D. Codified Laws § 22-46-9	Any person who is a: Physician; dentist; doctor of osteopathy; chiropractor; optometrist; podiatrist; religious healing practitioner; hospital intern or resident; nurse; paramedic; emergency medical technician; social worker; health care professional; long-term care ombudsman; psychologist; licensed mental health professional; counselor engaged in professional counseling; State, County, or Municipal criminal justice employee or law enforcement officer; who knows, or has reasonable cause to suspect, that an elder or disabled adult has been or is being abused or neglected.	by statute who knows, or has reasonable cause to suspect, that an elder or disabled adult has been or is being abused or neglected.	A report may be made orally or in writing to the state's attorney of the county in which the elder or disabled adult resides or is present, to the Department of Social Services, or to a law enforcement officer. South Dakota Adult Services & Aging: 605-773-3656 <u>https://dss.sd.gov/asa/</u>



TENNESSEE

Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	Reporters)		(& Other Resources)
			(a other resources)
	Any person, including, but not limited to, a	•••	An oral or written report shall be made immediately to the department of
6-103	physician, nurse, social worker,	-	human services.
	department personnel, coroner, medical	abuse, neglect, or exploitation.	
	examiner, alternate care facility employee,		If a hospital, clinic, school, or any other organization or agency responsible
	or caretaker.		for the care of adults has a specific procedure, approved by the director of
			adult protective services for the department, or the director's designee, for
			the protection of adults who are victims of abuse, neglect, or exploitation,
			any member of its staff whose duty to report under the provisions of this
			part arises from the performance of the staff member's services as a
			member of the staff of the organization may, at the staff member's option,
			fulfill that duty by reporting instead to the person in charge of the organization or the organization head's designee who shall make the report
			in accordance with the provisions of this chapter.
			Tennessee Adult Protective Services: 888-APS-TENN or 888-277-8366
		The Center for Excellence in ELDER LAW	http://www.tennessee.gov/humanservices/article/adult-protective-services
		ACCESS AND JUSTICE FOR ALL	
		ELDER CONSUMER PROTECTION PROGR	
		ELDER CONSUMER I ROTECTION FROGR	



TEXAS

<u>Statutes &</u>	Who Has to Report? (Mandated)	<u>When to Report</u>	<u>How to Report</u>
<u>Case Law</u>	<u>Reporters)</u>		(& Other Resources)
Tex. Human Resources Code Ann. § 48.051 Newsp. Holdings, Inc. v. Crazy Hotel Assisted Living, Ltd., 416 S.W.3d 71 (Tex. AppHous. [1st Dist.] 2013), reh'g overruled (Dec. 19, 2013). (Statements made by newspaper regarding assisted living facility were not commercial speech unprotected by Texas Citizens' Participation Act (TCPA), despite facility's contention that statements involved facility's business relationship with health care provider and that facility's residents were both provider's customers and newspaper subscribers; facility's complained-of statements did not arise out of lease or sale of goods or services newspaper sold, and health care provider, having duty to report problems with respect to care of elderly to state authorities, was source for newspaper coverage.)	Any person. The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL [*] ELDER CONSUMER PROTECTION PROGRAM	A person having cause to believe that an elderly person, a person with a disability, or an individual receiving services from a provider as described by Subchapter F is in the state of abuse, neglect, or exploitation.	Reports, either oral or in writing, shall be made immediately to the Texas Department of Protective and Regulatory Services. Texas Department of Family and Protective Services Abuse Hotline: 1-800-252-5400, or https://www.txabusehotline.org



UTAH

Statutes &	Who Has to Report?	When to Report	How to Report
<u>Case Law</u>	<u>(Mandated Reporters)</u>		<u>(& Other Resources)</u>
Utah Code Ann. § 62A-3-	Any person.	Any person who has reason to believe that a	Reports shall be made immediately to the Adult Protective
305		vulnerable adult has been the subject of abuse,	Services intake or the nearest law enforcement agency.
		neglect, or exploitation.	
			Utah Adult Protective Services:
			800-371-7897
			https://daas.utah.gov/adult-protective-services/
		The Center for Excellence in ELDER LAW ACCESS AND JUSTICE FOR ALL ELDER CONSUMER PROTECTION PROGRAM	



VERMONT

<u>Statutes &</u>	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Vt. Stat. Ann.	All employees, contractors and grantees of the agency of human services who are	Any person required by	Reports shall be made orally or in writing to the
tit. 33 § 6903	involved in caregiving; a physician, osteopath, chiropractor or physician's assistant,	-	
	nurse, medical examiner, licensed nursing assistant, emergency medical services	of or has received	independent living or designee within 48 hours. If
	personnel, dentist, or psychologist; a school teacher, school librarian, school	information of abuse,	an oral report is made by telephone or otherwise,
	administrator, school guidance counselor, school aide, school bus driver, or school	neglect, or exploitation of a	the commissioner or designee shall request that it
	employee or school contractor who works regularly with students; a mental health		be followed within one week by a report in writing.
	professional, social worker, person or organization that offers, provides, or	reason to suspect that any	
	arranges for personal care for vulnerable adults, a caregiver employed by a	vulnerable adult has been	Vermont Adult Protective Services:
	vulnerable adult, employee of or contractor involved in caregiving for a community	, ,	(802) 871-3326 or
	mental health center, law enforcement officer, and an individual who works	exploited	Toll Free (800) 564-1612
	regularly with vulnerable adults and who is an employee of an adult day care		(In Vermont Only)
	center, area agency on aging, senior center, or meal program designed primarily to		
	serve vulnerable adults; a hospital, nursing home, residential care home, home		http://www.dlp.vermont.gov/protection
	health agency or any entity providing nursing or nursing related services for		
	remuneration, intermediate care facility for adults with mental retardation,		
	therapeutic community residence, group home, developmental home, school or		
	contractor involved in caregiving, operator or employee of any of these facilities or		
	agencies. Any other concerned person may report or cause a report to be made		
	The Center for Excellence in	n	
	Elder Law		
	ACCESS AND JUSTICE FOR	R ALL	

ELDER CONSUMER PROTECTION PROGRAM



VIRGIN ISLANDS

<u>Statutes &</u> <u>Case Law</u>	<u>Who Has to Report? (Mandated</u> <u>Reporters)</u>	When to Report	<u>How to Report</u> (& Other Resources)
Tit. 34 Virgin Islands Code Ann. § 452 and Tit. 34 Virgin Islands Code Ann. § 453	Any person who has assumed full or intermittent responsibility for care or custody of an elder or dependent adult, whether or not that person receives compensation, including administrators, supervisors, and any licensed staff of a public or private facility that provides care or services for elder or dependent adults, or any elder or dependent adult custodian, health practitioner, clergy member, or employee of the Department Human Services or a local law enforcement agency.	The Center for Exc ELDER LA ACCESS AND JUST	AW TICE FOR ALL [®]
	custodian, health practitioner, clergy member, or employee of the Department Human Services or a local law	The Center for Exc ELDER LA	or 340-776-6334 (St. John) <u>http://www.dhs.gov.vi/contact/index.html</u>



VIRGINIA

Statutes &	Who Has to Report? (Mandated Reporters)	When to Report	How to Report
Case Law			(& Other Resources)
Va. Code Ann. §	Any person licensed, certified, or registered by health regulatory boards	Matters giving reason to	Reports shall be made to the local department of the county
63.2-1606	listed in § 54.1-2503, with the exception of persons licensed by the Board	suspect the abuse, neglect	or city wherein the adult resides or wherein the adult abuse,
		or exploitation of adults	neglect or exploitation occurred or the adult protective
	in § 54.1-2400.1; any emergency medical services personnel certified by	shall be reported	services hotline.
	the Board of Health pursuant to § 32.1-111.5; any guardian or	immediately upon the	
	conservator of an adult; any person employed by or contracted with a	reporting person's	Virginia Adult Protective Services Hotline:
	public or private agency or facility and working with adults in an	determination that there	888-832-3858
	administrative, supportive or direct care capacity; any person providing full, intermittent or occasional care to an adult for compensation,	abuse.	http://www.dss.virginia.gov/family/as/aps.cgi
	including but not limited to, companion, chore, homemaker, and	abuse.	http://www.uss.virginia.gov/faniny/as/aps.cgr
	personal care workers; and any law-enforcement officer. Any financial		
	institution staff or any other person may report.		
	institution start of any other person may report.		
	The Center for Exce		
	ELDER LA		
	ACCESS AND JUST		
	ELDER CONSUMER PROT	ECTION PROGRAM	



WASHINGTON

Statutes &	Who Has to Report?	When to Report	How to Report
Case Law	(Mandated Reporters)		(& Other Resources)
Wash. Rev. Code Ann. § 74.34.035	Employees of the Department of Social and Health Services (DSHS). Law Enforcement. Social Workers. Professional School Personnel. Contracted Individual Providers caring for a DSHS client. Employees of a social service, welfare, mental health, home care, hospice, home health,	 (1) When there is reasonable cause to believe that abandonment, abuse, financial exploitation, or neglect of a vulnerable adult has occurred, mandated reporters shall immediately report to the department. (2) When there is reason to suspect that sexual assault has occurred, mandated reporters shall immediately report to the department. 	Reports shall be made immediately to the Adult Protective Services intake or the nearest law enforcement agency 1-866-EndHarm (1-866-363-4276). https://www.dshs.wa.gov/altsa/home-and-community-services/adult-abuse-and-prevention
	J	 the appropriate law enforcement agency and to the department. (3) When there is reason to suspect that physical assault has occurred or there is reasonable cause to believe that an act has caused fear of imminent harm. 	
	nurses and doctors).Christian Science Practitioner.	The Center for Excellence ELDER LAW ACCESS AND JUSTICE F ELDER CONSUMER PROTECTI	For ALL [®]



WEST VIRGINIA

Statutes &	Who Has to Report? (Mandated	When to Report	How to Report
Case Law	<u>Reporters)</u>		(& Other Resources)
W. Va. Code § 9-	Any medical, dental or mental health	Any person required to report by statute that has	Reports shall be made immediately by telephone to the local adult
6-9 and W. Va.	professional, Christian Science	reasonable cause to believe that an incapacitated	protective services agency of the Department of Health and Human
Code § 9-6-11	practitioner, religious healer, social	adult or facility resident is or has been neglected,	Resources and shall be followed by a written report by the
	service worker, law-enforcement	abused or placed in an emergency situation, or if	complainant or the receiving agency within forty-eight hours.
	officer, humane officer, state or	such person observes an incapacitated adult or	
		facility resident being subjected to conditions that	West Virginia Adult Protective Services Hotline:
	of any nursing home or other	are likely to result in abuse, neglect or an	800-352-6513
	residential facility. Any person may	emergency situation.	
	make such a report.		http://www.dhhr.wv.gov/bcf/Services/Pages/Adult-Protective-
			<u>Services.aspx</u>
	Yes, but only applies to report		
	concerning an incapacitated adult or		
	facility resident.		
		The Center for Excellence in	
		ELDER LAW	
		ACCESS AND JUSTICE FOR ALL®	
		ELDER CONSUMER PROTECTION PROGRAM	



WISCONSIN

<u>Statutes &</u>	Who Has to Report?	When to Report	How to Report
Case Law	(Mandated Reporters)		(& Other Resources)
Wis. Stat. § 46.90(4)	An employee of any entity that is	Any mandated reporter who has seen an	Reports shall be filed with the county department, the elder-adult-at-risk
	licensed, certified, or approved by or	· -	agency, a state or local law enforcement agency, the department, or the
Schaul v. Kordell, 773	registered with the department; a		board on aging and long-term care.
	health care provider, as defined in s.		board on aging and long-term care.
2009).	155.01 (7); a social worker,		To report abuse call the your county hotline located at this site:
	professional counselor, or marriage		
(defendant's statements	and family therapist certified under		https://www.dhs.wisconsin.gov/aps/aar-agencies.htm
were entitled to protection	Ch. 457.		
or privilege under elder			
abuse reporting statute)			Wisconsin Bureau of Aging and Disability Resources:
			608-266-2536
		The Center for Excellence in ELDER LAW	
		ACCESS AND JUSTICE FOR ALL	
		ELDER CONSUMER PROTECTION PROGRAM	
		ELDER CONSUMER PROTECTION PROGRAM	



WYOMING

<u>Statutes &</u>	Who Has to Report?	When to Report	How to Report
<u>Case Law</u>	(Mandated Reporters)		<u>(& Other Resources)</u>
Wyo. Stat. Ann. § 35-20-103	Any person or agency.	Any person or agency who knows or has reasonable cause to believe that a vulnerable	Reports shall be made immediately to a law enforcement agency
		exploited, intimidated or abandoned or is	or the Department of Family Services. Reports may be made orally or in writing.
		committing self neglect.	
			Wyoming Adult Protective Services: 307-777-3602
			Contact the local DFS office, info at
			http://dfsweb.wyo.gov/social-services/mandatory-reporting
		The Center for Excellence in ELDER LAW	
		ACCESS AND JUSTICE FOR ALL [®]	
		ELDER CONSUMER PROTECTION PROGRAM	