

RESIDENTIAL LIVING & LEARNING ORGANIZATIONAL CHART



Vacant

Associate Director

Supervises all Administrative Services staff. Provides strategic vision and direction for housing operations, administrative systems, and customer engagement to ensure services are efficient, transparent, and responsive to students and their families. Lead vision and guidance in the development and implementation of efficient administrative housing policies and procedures for the department. Lead the development and implementation of a comprehensive housing communications and customer engagement strategies. Primary manager of department facilities and assets. Serves as acting departmental leader in the Executive Director's absence.



Beth Eaton

Assistant Director of Assignments, Data & Logistics

Responsible for housing assignments, data, reporting, housing related billing, room selection, animal friendly program, winter break and summer housing, and all department IT systems (MyHousing, S2 residential management, etc.)



Crystal Mas

Coordinator of Hatter1Card Services & Residential Business Ops

Responsible for daily operations of Hatter1Card Services, including ID Card and Meal Plans. Manages electronic residential access system. Serves as the RL&L budget manager.



Dmitri Hagan

FSL Graduate Assistant

Fraternity and Sorority Life Graduate Assistant staff support the management of residential furniture and event space support.



Jessica Day

Executive Director

Provides strategic vision and direction for all aspects of Residential Living & Learning. Supervises Associate Director and Residential Education Assistant Directors. Provides leadership to fiscal, operational, and residential education. Responsible for department branding, messaging and communications, residential furniture inventory and turnover. Leads emergency management for DeLand residential facilities.



Na'kita Davis

Coordinator of Customer Engagement & Admin Operations

Responsible for customer engagement and administrative processes through the daily operations of RL&L, Front Desk, key management, facilities & laundry vendor contact, and building manager. Supervises 6-8 Office Assistants. Leads coordination of all departmental events and tradition initiatives. Executes all student staff HR hiring processes and payroll.



Isabelle Sanco Keis

Graduate Coordinator for Residential Excellence

Graduate Coordinator for Residential Excellence (GCRE) coordinates assessment, strategic initiatives, and operational planning for Residential Living and Learning. Leads departmental communications, marketing, social media, and special projects. Supports student concern resolution, annual reporting, and departmental operations.



Josh Zabel

Assistant Director, Resident Success & Wellbeing

Provides leadership in fostering student development, wellbeing, and success with residential living. Provides leadership and direction for residential education initiatives and resident support services. Manages residential cluster and supervises Area 1 Residential Community, includes Emily, Hatter, and Nemec Halls. Primary oversight of student care and concern management and residential curriculum.



Sommer McMinn

Assistant Director, Recruitment, Training & Leadership

Provides leadership for the development and success of the residential student staff experience. Manages residential cluster and supervises Area 4 Residential Community, includes Stetson Cove, Stetson Palms, Stetson Oaks, and University Village Apartments. Primary oversight of full RLL Student Employee Lifecycle including strategic recruitment, selection, onboarding, training, ongoing supervision, leadership development, and performance management



Beatriz da Silva Rodrigues

Graduate Hall Coordinator

Live in Graduate Hall Coordinator (GHC) leading the management and residential education of the Nemec Hall. Supervises 5 RAs. Support program development, student staff duty administrative coordination, and departmental student facing marketing & communications.



Jill Arlaud Holmes

Residential Life Coordinator

Live in professional staff leading the management and residential education of the Area 2 Residential Community, includes Chaudoin, U-Hall, and Conrad Halls. Supervises 15 RAs.



Max Digman

Residential Life Coordinator

Live in professional staff leading the management and residential education of the Area 3 Residential Community, includes Lynn, Carson, and Hollis Halls. Supervises 15 RAs.