

Communication Rubric

Formulate and express ideas, evidence, and one's story using appropriate oral, written, digital, and non-verbal communication skills (to instruct, inform, entertain, and persuade), as well as listening to gain understanding through a variety of mediums.

Written Communication

-Knowing/Understanding Social and Rhetorical Situations

-Knowing/Understanding Domain Knowledge and Conceptual Strategies

-Knowing/Understanding Use of Language and Conventions

-Knowing/Understanding The Writing Process

	Dimensions; Other Rubrics	Beginning 1	Developing 2	Accomplished 3	Exemplary 4	Score
	[Also see comprehensive "Communication" rubrics from other organizations and universities: •Laguardia Community College Written Oral and Digital Communication Abilities Rubric •Rollins College Communication Competency Rubric]					

<p>Written Communication (WC): Knowing/Understanding Social and Rhetorical Situations</p>	<p>Having Task, Context, and Purpose; Being Aware of Audience; Following Genre Conventions—Text Types and Forms; Composing in Multiple Modes and Forms</p>	<ul style="list-style-type: none"> •Never adapts one’s writing to the particular purposes (to inform, argue, persuade), contexts (academic, professional, social), and task instructions •Never adapts one’s writing to particular audiences (e.g., experts, non-experts, specialist, general) •Never composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to the genre or type of writing (e.g., argument, exposition, essay, critique, summary) •Never uses a variety of technologies (pen and paper, digital software, online environments) to create written products •Never includes multimedia elements, particularly when communicating complex information and ideas 	<ul style="list-style-type: none"> •Rarely adapts one’s writing to the particular purposes (to inform, argue, persuade), contexts (academic, professional, social), and task instructions •Rarely adapts one’s writing to particular audiences •Rarely composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to the genre or type of writing •Rarely uses a variety of technologies (pen and paper, digital software, online environments) to create written products •Rarely includes multimedia elements, particularly when communicating complex information and ideas 	<ul style="list-style-type: none"> •Sometimes adapts one’s writing to the particular purposes (to inform, argue, persuade), contexts (academic, professional, social), and task instructions •Sometimes adapts one’s writing to particular audiences •Sometimes composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to the genre or type of writing •Sometimes uses a variety of technologies (pen and paper, digital software, online environments) to create written products •Sometimes includes multimedia elements, particularly when communicating complex information and ideas 	<ul style="list-style-type: none"> •Almost always adapts one’s writing to the particular purposes (to inform, argue, persuade), contexts (academic, professional, social), and task instructions •Almost always adapts one’s writing to particular audiences •Almost always composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to the genre or type of writing •Almost always uses a variety of technologies (pen and paper, digital software, online environments) to create written products •Almost always includes multimedia elements, particularly when communicating complex information and ideas
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WC:
Knowing/Understanding Domain Knowledge and Conceptual Strategies

Knowing/Understanding Disciplinary Conventions; Developing Content and Organizing; Using Sources and Textual Evidence

- Never composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to one's discipline or field of study
- Never develops and logically expresses ideas in writing
- Never fully develops one's ideas with supporting information and examples from one's prior knowledge, reading, and experiences
- Never presents information and ideas in a logical, organized, and coherent way
- Never comprehends and analyzes a source text (i.e., text document, data table, image, etc.)
- Never effectively incorporates information drawn from source texts to develop and support one's ideas,
- Never gives appropriate attribution to sources

- Rarely composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to one's discipline or field of study
- Rarely develops and logically expresses ideas in writing
- Rarely fully develops one's ideas with supporting information and examples from one's prior knowledge, reading, and experiences
- Rarely presents information and ideas in a logical, organized, and coherent way
- Rarely comprehends and analyzes a source text (i.e., text document, data table, image, etc.)
- Rarely effectively incorporates information drawn from source texts to develop and support one's ideas
- Rarely gives appropriate attribution to sources

- Sometimes composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to one's discipline or field of study
- Sometimes develops and logically expresses ideas in writing
- Sometimes fully develops one's ideas with supporting information and examples from one's prior knowledge, reading
- Sometimes presents information and ideas in a logical, organized, and coherent way
- Sometimes comprehends and analyzes a source text (i.e., text document, data table, image, etc.)
- Sometimes effectively incorporates information drawn from source texts to develop and support one's ideas
- Sometimes gives appropriate attribution to sources

- Almost always composes texts that adhere to conventions (formal and informal guidelines as to what is appropriate for a piece of writing) specific to one's discipline or field of study
- Almost always develops and logically expresses ideas in writing
- Almost always fully develops one's ideas with supporting information and examples from one's prior knowledge, reading, and experiences
- Almost always presents information and ideas in a logical, organized, and coherent way
- Almost always comprehends and analyzes a source text (i.e., text document, data table, image, etc.)
- Almost always effectively incorporates information drawn from source texts to develop and support one's ideas
- Almost always gives appropriate attribution to sources

WC: Knowing/ Understanding Use of Language and Conventions	Language Use: Word Choice, Tone, Voice, and Style of Language; Language Use: Grammar, Usage, Syntax, and Mechanics	<ul style="list-style-type: none"> •Never composes text that conveys meaning clearly by using appropriate word choice, sentence variety, tone, voice, and style •Never determines the context, purpose, and genre of writing •Never composes text that is free of errors in grammar, usage, mechanics, syntax, and spelling •Never commands the skills needed to produce fluent text 	<ul style="list-style-type: none"> •Rarely composes text that conveys meaning clearly by using appropriate word choice, sentence variety, tone, voice, and style •Rarely determines the context, purpose, and genre of writing •Rarely composes text that is free of errors in grammar, usage, mechanics, syntax, and spelling •Rarely commands the skills needed to produce fluent text 	<ul style="list-style-type: none"> •Sometimes composes text that conveys meaning clearly by using appropriate word choice, sentence variety, tone, voice, and style •Sometimes determines the context, purpose, and genre of writing •Sometimes composes text that is free of errors in grammar, usage, mechanics, syntax, and spelling •Sometimes commands the skills needed to produce fluent text 	<ul style="list-style-type: none"> •Almost always composes text that conveys meaning clearly by using appropriate word choice, sentence variety, tone, voice, and style •Almost always determines the context, purpose, and genre of writing •Almost always composes text that is free of errors in grammar, usage, mechanics, syntax, and spelling •Almost always commands the skills needed to produce fluent text 	
WC: Knowing/ Understanding the Writing Process	Writing Processes (Planning, Drafting, and Revision)	<ul style="list-style-type: none"> •Never implements the writing process including prewriting strategies (idea generation, research), drafting, reviewing, revising, editing, and responding to others' feedback 	<ul style="list-style-type: none"> •Rarely implements the writing process including prewriting strategies (idea generation, research), drafting, reviewing, revising, editing, and responding to others' feedback 	<ul style="list-style-type: none"> •Sometimes implements the writing process including prewriting strategies (idea generation, research), drafting, reviewing, revising, editing, and responding to others' feedback 	<ul style="list-style-type: none"> •Almost always implements the writing process including prewriting strategies (idea generation, research), drafting, reviewing, revising, editing, and responding to others' feedback 	

Written communication rubric based on *Assessing Written Communication in Higher Education: Review and Recommendations for Next-Generation Assessment* by Jesse R. Sparks, Yi Song, Wyman Brantley, and Ou Lydia Liu, 2014
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