



# 2020 Travel Protection Plan

2615 - 190th Street . Suite 200 . Redondo Beach, CA 90278  
Premier World Discovery Toll Free: 877-953-8687 . Fax: 310-372-0637



effective 01MAR18  
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## Travel Protection Plan (TPP)

The Pre-Departure Cancellation Fee Waiver (Part A – I & II) is provided by Premier World Discovery and is a not an insurance benefit. The Post Departure Travel Protection Plan (Part B) is an insurance plan provided by USI Affinity Travel Insurance Services.

### Part A – Cancellation Waiver provided by Premier World Discovery

#### I. Trip Cancellation Waiver (TCW)

Payment of the per person Travel Protection Plan Fee guarantees full refund on all payments (including Deposit), except the Travel Protection Plan Fee itself, made for tour rates in case of cancellation up to the time and date of departure due to the passenger’s personal illness (medical documentation required) or death of a member of the immediate family (official documentation required). If the passenger must return early due to the passenger’s personal illness or death of a member of the immediate family, payment of the protection plan fee guarantees a refund for the unused land services.

#### II. Premier “Any Reason” Cancellation Waiver (ARCW)

Payment of the per person Travel Protection Plan Fee also includes an “Any Reason” Cancellation Waiver. The “Any Reason” Cancellation Waiver provides you with 75% of the cancellation fees in the form of a future travel credit certificate, should you cancel your tour more than 48 hours prior to your scheduled departure for any reason that is not eligible for cash reimbursement under the Trip Cancellation Waiver (Section I.). Cancellation fees are reimbursed in the form of a Premier World Discovery future travel certificate allowing you to travel with us at a later date within one year of the original departure date. Future travel certificate is valid for one year, is non-transferrable, non-refundable, may not be redeemed for cash, and does not include any credit for the non-refundable Travel Protection Plan Fee.

The Travel Protection Plan Fee (if chosen) is refundable until 180 days prior to departure & cannot be added after Final Payment. **The Travel Protection Plan Fee does not cover any single supplement charges which arise from an individual’s traveling companion cancelling prior to departure.** Under this scenario, the single supplement will be deducted from the refund of the person who cancels. Division of the charges is to be determined by the two passengers. The Travel Protection Plan Fee is non-transferable and valid for each applicant only. The Travel Protection Plan does not cover any services such as airline tickets not purchased through Premier World Discovery.

#### Exclusions for the Cancellation Waiver

Premier World Discovery reserves the right to alter its Refund and Cancellation Policy In the event of an act of God, war (whether declared or undeclared), terrorism, accident, natural disaster, outbreak of disease, or other event or circumstance beyond our control that contributes to or results in cancellation rates above our historical cancellation rates in the absence of such event or occurrence.

**Part A Claims** - All Cancellations, Claims & Inquiries under Part A will be handled by Premier World Discovery.

If a cancellation occurs prior to departure please call Premier World Discovery Toll Free at 877-953-8687

To File a Claim Part A - Cancellation Waiver Claim, send medical documentation (see below) and a written Claim request/letter to:

Premier World Discovery / Chamber Explorations, Attn: Cancellation Department, 2615 - 190th St., Suite #200, Redondo Beach, CA 90278

### Part A - Cancellation Waiver Definitions

#### “Medical Documentation”

1. Letter from a Licensed Physician/Doctor explaining in detail the reason for the cancellation
2. Why/How the medical situation prevents you from travelling?
3. Date you were seen by the physician.

**“Immediate Family Member”** - One’s parents, wife or husband, children, and brothers and sisters.

**“Unused Services”** - Land Services based on the PWD/CE Land Only Rate including missed hotel overnights/taxes/porterage, meals, shows, attractions, Tour Director salary & motorcoach services. Ocean/River Cruise Services based on the PWD/CE Cruise Only rate. Claims for Unused Services are calculated on a per diem basis (Land or Cruise Only Rate divided by Total Days multiplied by Unused Days equals Unused Services. Unused Days become effective with the passenger’s withdrawal/departure from the Land or Cruise program. RT Air Package/Airline tickets are not covered in terms of Unused Services Claims. For International programs with 2+ Days of travel time, only 1 travel day max is used in the total days calculation.

**“Return Early”** - Land tour or cruise services must be terminated for a passenger to be eligible for an Unused Services Claim. Passengers who depart a tour/cruise due to illness or death of immediate family then rejoin the tour/cruise are not eligible for an Unused Services Claim. Passengers who miss portions of a tour or cruise without withdrawal/departure from tour or cruise are not eligible for an Unused Services Claim.

**“Official Documentation”** - Document showing death of immediate family member (death certificate, obituary or similar).

### Part B – Post Departure Travel Protection Plan\* provided by USI Affinity Travel Insurance Services

Post Departure Travel Protection Plan includes coverage for:

- Trip Interruption \$1,000
- Trip Delay \$100/Day-Max \$500
- Baggage & Personal Effects \$2,000
- Baggage Delay \$500
- Emergency Accident/Sickness Medical Expense (excess coverage) \$30,000
- Emergency Evacuation/Repatriation of Remains \$150,000
- Accidental Death & Dismemberment (24 hours) \$25,000
- Emergency Travel Assistance Services\*\* 24/7 included

For pre-departure questions about Part B, contact USI Customer Care at 1-855-874-0156 or [info@travelinsure.com](mailto:info@travelinsure.com)

For 24/7 Travel Assistance Services Only Call Toll Free 1-855-226-1677 (within the USA & Canada) OR Call Collect 1-603-952-2042 (From all other locations) and identify yourself as Premier World Discovery tour participant.

For Part B Claims Assistance, contact 1-866-223-4772 or [NWTravClaims@cbpinsure.com](mailto:NWTravClaims@cbpinsure.com). All Claims & Inquiries under Part B will be administered by USI Affinity Travel Insurance Services.

For full Part B plan details go to: [premierworlddiscovery.com/TPP](http://premierworlddiscovery.com/TPP)

All Benefits described on this page are for a general information basis only. There are certain restrictions, exclusions and limitations that apply to all insurance coverages. Plan benefits, limits and provisions may vary by state jurisdiction.

\*Post Departure Travel Protection Plan is underwritten by Nationwide Mutual Insurance Company and Affiliated Companies, Columbus, OH.

\*\*Emergency Travel Assistance Services are not insurance benefits and are provided by On Call International.