

Code of Ethics

1. Tutors & SPIs will be committed to acting in the best interest of students who receive tutoring as specified by Stetson University.
2. Tutors & SPIs will understand that they represent both the department they work in and Stetson University, and they will act professionally in all ways.
3. Tutors & SPIs will take responsibility for their own behavior and work to resolve conflicts that may arise between themselves and a client.
4. Tutors & SPIs will practice and promote accuracy, respect, honesty, fairness, patience, kindness, friendliness, and truthfulness.
5. Tutors & SPIs will exercise reasonable judgment and take precautions to ensure that their potential biases, the boundaries of their competence, and the limitations of their expertise do not lead to or condone unjust practices.
6. Tutors & SPIs will fulfill commitments made to learners, including promises to follow-up with new or additional information.
7. Tutors & SPIs will respect the dignity and worth of all people, and the rights of individuals to privacy, confidentiality and self-determination, and they will maintain the highest standards in terms of protecting those rights.
8. Tutors & SPIs will strive to attain and maintain excellence by continuing to improve their tutoring skills and engaging in applicable professional development activities.
9. Tutors & SPIs will respect cultural, individual, and role differences, including those based on age, sex, gender identity, race, ethnicity, culture, national origin, religion, sexual orientation, disability, language and socioeconomic status. Tutors will not discriminate upon these differences.
10. Tutors & SPIs will not engage in inappropriate relations with students who receive tutoring, including forming personal relationships during the time period that they are tutoring that student.
11. Tutors & SPIs will never encourage any dishonest behavior such as cheating, copying from others or using the internet in a dishonest way.
12. Tutors & SPIs will not accept any money or gifts from students who receive tutoring for any reason.
13. Tutors & SPIs will come on time to their sessions and always inform students, faculty and the appropriate supervisor when they are going to be late or absent by posting a notice on the classroom door, by e-mailing them, or by calling them.
14. SPIs will make up any session that they are forced to cancel due to illness or other personal problems.
15. Tutors & SPIs will never insult or demean a student nor will they criticize a teacher. When students criticize their professor, tutors will not comment or agree with them. Instead they will tell them to take their complaints directly to the teacher or the chair of the department.