

HATTERbucks

Deposit Form

Name _____

SSN or ID # _____

Permanent Address _____

Permanent Phone # _____

Please make the following initial deposits to this account:

_____ Bookstore

_____ Hatter Bucks

Choose Payment Method:

_____ Check/Money order payable to Stetson

University

_____ Visa/MasterCard

Name on credit/debit card _____

Card number _____

Exp. Date _____

Signature _____

Remit to: Hatter Card Office

Stetson University

421 No. Woodland Blvd. Unit #8428

DeLand, FL. 32723

OR

Fax to: 386-822-8834

THE STETSON HATTER CARD

An ID card and More.....

What is the Hatter card?

Your Hatter Card is your Stetson University identification card, activity card, debit card, meal card, library card, and access card.

ID Card (required)

Your Hatter Card will identify you as a student, faculty, staff, visitor, or vendor of Stetson University.

Activity Card

Your Hatter Card will be used as your activity card. It will allow you access to student activities, events, games, voting and other services provided by Stetson. It will identify you as a current student, faculty, staff, or alumni eligible for designated services and use of facilities.

Access Card

There are certain labs and buildings that require the use of a Hatter Card for entry

HATTER CARD

Cardholder Agreement

Stetson University agrees to accept and hold for the benefit of the cardholder, and exclusively for the purposes described herein, any funds, deposited to an account maintained by the University and referred to herein as either the Bookstore account or the Hatter Bucks account. Funds deposited by the cardholder shall be applied against amounts debited to the cardholder's account for goods and services purchased at points of sale accepting payment through the use of the Hatter Card Account(s).

The cardholder understands that no interest or other earnings shall be paid or applied to the cardholder's account by the University.

The cardholder further agrees to the following terms and conditions:

TERMS AND CONDITIONS

Hatter Card Cardholder Privileges

UNIVERSITY ID CARD

The Hatter Card is the official Stetson University

identification card for all students, faculty and staff. It should be readily available at all times to present to University officials who may request verification. The Hatter Card is the property of Stetson University which reserves the right to revoke use of the Hatter Card on any of its accounts at any time. The Hatter Card may be used only by the individual to whom it is registered and is nontransferable.

DEPOSITS

The Bookstore and/or Hatter Bucks account minimum deposit is \$50.00. Deposits to the Hatter Bucks account can be made in the Hatter Card office (Room 119A in the CUB) or by calling 386-822-7782.

Deposits to the Bookstore account will need to be made at the Bookstore or by calling 386-822-7160. The University reserves the right to suspend any account if a negative balance goes unpaid for more than 30 days, or if a student account is delinquent.

Your money in a Hatter Card account is not transferable and there are no cash withdrawals permitted from the account(s). The funds will stay there from fall to spring semester and will not be refunded unless the cardholder withdraws, graduates, or is dismissed from the University, or employment with the University is terminated. Proof is required. A request for a refund must be submitted to the Hatter Card Office in writing. Refundable money will be credited to the student's account within 24 hours. There is a \$10.00 processing fee that will be applied to any remaining funds.

LOST/STOLEN CARD PROCEDURES

I understand that I am required to immediately contact the Hatter Card Office (386-822-7782) during normal business hours (8:00 a.m. to 4:00 p.m.) or to Public Safety (386-822-7300) after business hours if my Hatter Card is lost or stolen or if there is any occurrence of unauthorized transactions with my Hatter Card. The cardholder is responsible for all transactions charged to their accounts prior to proper notification to the Hatter Card office or the Public Safety office. Once the card has been reported as lost or stolen, all accounts and privileges accessed with use of the Hatter Card will be deactivated.

REPLACEMENT OF LOST/STOLEN OR DAMAGED CARDS

A replacement fee of \$10.00 will be charged for lost/damaged cards. The fee will be waived if a card

was reported as stolen and a report number was issued from Public Safety.

LIBRARY

You must present your Hatter Card each time you check out library materials. The cardholder is responsible for all materials checked out on the card and for all library charges (fines, fees, etc.) associated with its use.

TRANSACTIONS

The cardholder must present their Hatter Card at the time of purchase. All sales transactions charged to an account through the use of the Hatter Card are final at the point and time of sale. The cardholder is responsible for observing the amount charged during the transaction and monitoring balances. A receipt is available upon request at the time of purchase at any attended point of sale reader.

RETURNS

Return of items purchased on the Hatter Card will be credited only to the account on which the purchase was made.

STATEMENTS

The cardholder may request a detailed statement of all Hatter Card transaction history at the Hatter Card Office.

MEAL PLANS

Meal plans and Hatter Bucks are administered by the University Dining Services. Meal plans must be used during the current semester. Hatter bucks are a prepaid debit account with will carry forward from fall to spring semester. For more information regarding the various alternatives check out the dining services webpage <http://www.stetson.edu/foodservices/>.

ERROR RESOLUTION

If you feel there has been an error on your account, please notify the Hatter Card Office (386-822-7782) or write the University at the Hatter Card Office, Unit #8428, 421 No. Woodland Blvd. Deland, FL 32723 within ten (10) days from the date of the transaction in question. In order to resolve the problem we will require the following:

- 1.) Name, Student ID number or social security number
- 2.) Description of the error or transaction in question.
- 3.) Dollar amount of the transaction in question.
- 4.) A clear explanation of why you believe there is an error.

The Hatter Card Office will have the results of the investigation available to you within thirty (10) business days. Confirmed errors will be promptly corrected.

*All policies and procedures are subject to change.
www.stetson.edu/hattercard*

OFF CAMPUS LOCATIONS OFFERING DISCOUNTS TO STUDENTS WITH THEIR HATTER CARD.

MERCHANT NAME

Advanced Laundry II	Laura's Upscale Consigneree
AAMCO Transmissions	Let's Party & Catering
Arby's	Millies Generations
Bill's Barber Shop	Nails-4-U
Boston Gourmet Coffee Shop	New Leaf Studio
Brickhouse Grill	Penachos Mexican Grill
Café daVinci	Perkins
Candy Castle	Picture Perfect Hair
Christina's Hair Safari	Pizza Hut
Clay Pigeons	Revolver Entertainment
DeLand Asian Market	Rivertown Antique Mall
DeLand Bakery & Natural Food	Robert's Anthony's Salon
DeLand Discount Music	Sam's Menswear
Dunkin Doughnuts	Smoothie Heaven
(Both locations)	Southridge Golf Course
El Rancho Mexican Resturant	Special T's
(Both Locations)	Static Tan and Nails
Elduet's Treasures of the World	Stepp Office Supply
Gelato Italian	Stetson Flower Shop
Gibb's for Men	Sunshine Bowling Center
Gibran Studio & Gallery	Sweet Blossoms
Gold Leaf Gallery & Framing	TCBY
Havana Cuba	The Black Market
JC's Bikes and Boards	The Wholesale Computer
Junque Exchange	Tony's New York Pizza
KC's Tennis Academy	Wholesale Computer Outlet
Kermit's Key West Lime Shoppe	Wolfe's Gallery
Lace and Accessories	Zen Café
Lange's Golf Shop	

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Hatter Card Center
CUB Room 119A
386-822-7782

www.stetson.edu/hattercard

STETSON
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