Returning to Normal

Safety First

• Communicate
  - Just the facts
  - FERPA
  - USA Patriots Act
Crisis Decision making

Maintain Parity Between Tragedies

- Anticipate Criticism
- Anticipate Follow-On Problems
- Compassion and consistency
Returning to Work
Ready or Not!

FMLA and ADA

- Serious health condition
- Special accommodations
  - Adjustment disorder
  - Anxiety
- Parity
Terrorism Coverage

Latest from the Hill

Latest from the insurance markets
What's a campus to do?

Understand coverage

• Crime-Hate Crime-Terrorism
• Disclose to senior administration and board
• Work with local authorities on preparedness
• Review disaster/crisis plans
• Don’t become complacent
Next steps on campus

What will you change?

- Who will be involved?
- How will you test the plan?
- What more do you need?